

THE COMBINATION OF ROBOTIC PROCESS AUTOMATION (RPA) AND CHATBOT FOR BUSINESS APPLICATIONS

MEMBERS:

ĐỖ THUY TRANG - TRẦN KHẢI

INSTRUCTOR:

PHD. PHAN DUY HÙNG



Conclusion

Introduction

Objective

MENU

Test Cases

Architecture

Introduction



INTRODUCTION

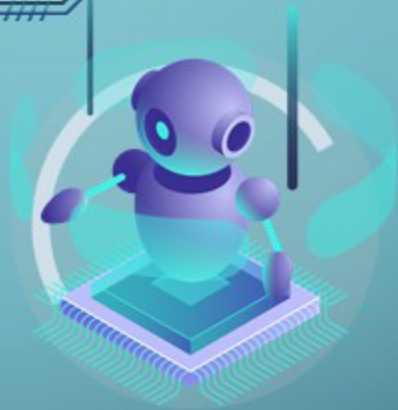
1. Problem



INTRODUCTION

2. What is RPA?

RPA - Robotic Process Automation - A technology application that allows users to automate cumbersome, complex, and resource-consuming processes by defining those with existing rules into instruction sets.





Objective

0BJECTIVE

1. Challenge

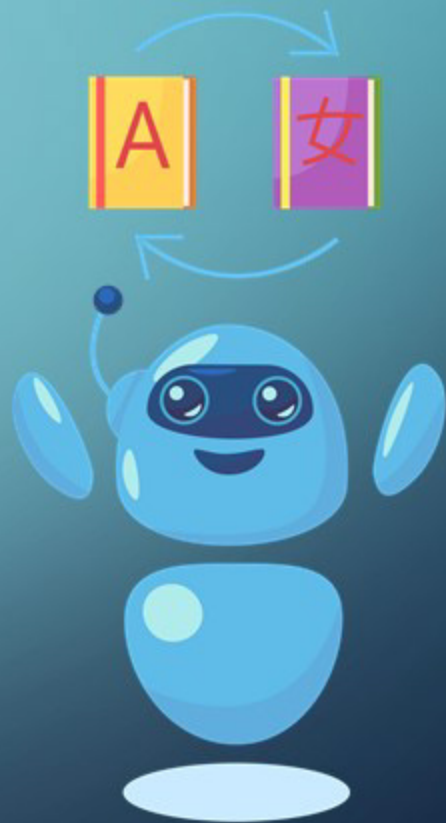
a - The interaction between users and RPA requires a certain technology skill



OBJECTIVE

1. Challenge

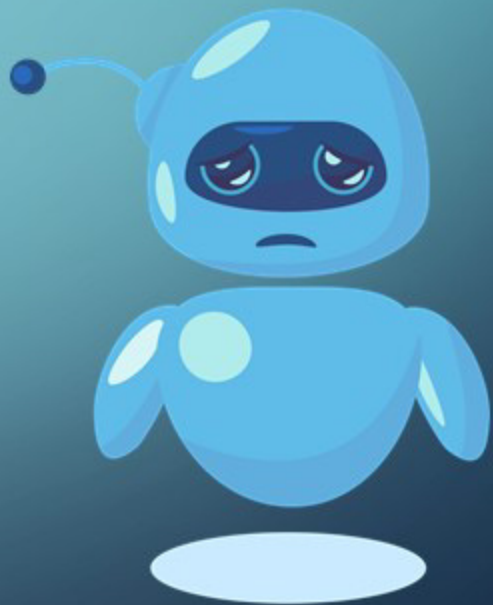
b - RPA capabilities and applicability can be heavily dependent on open platforms that were used in setting



OBJECTIVE

1. Challenge

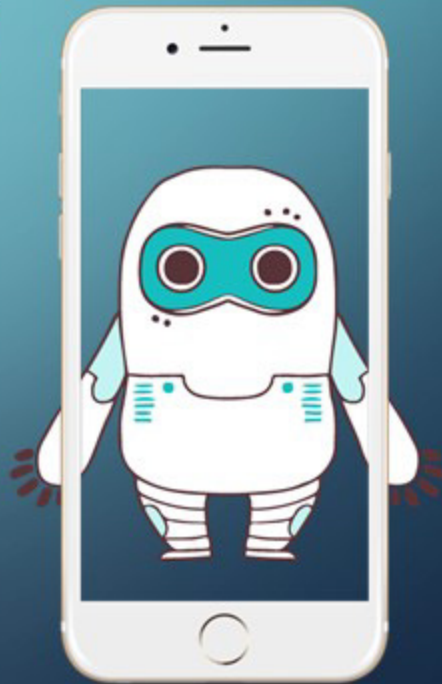
c - The efficiency of an automation system that integrated cognitive capabilities can be affected by the accuracy of the AI model



OBJECTIVE

2. Contribution

Propose a system that integrates chatbot, RPA, and AI technologies



OBJECTIVE

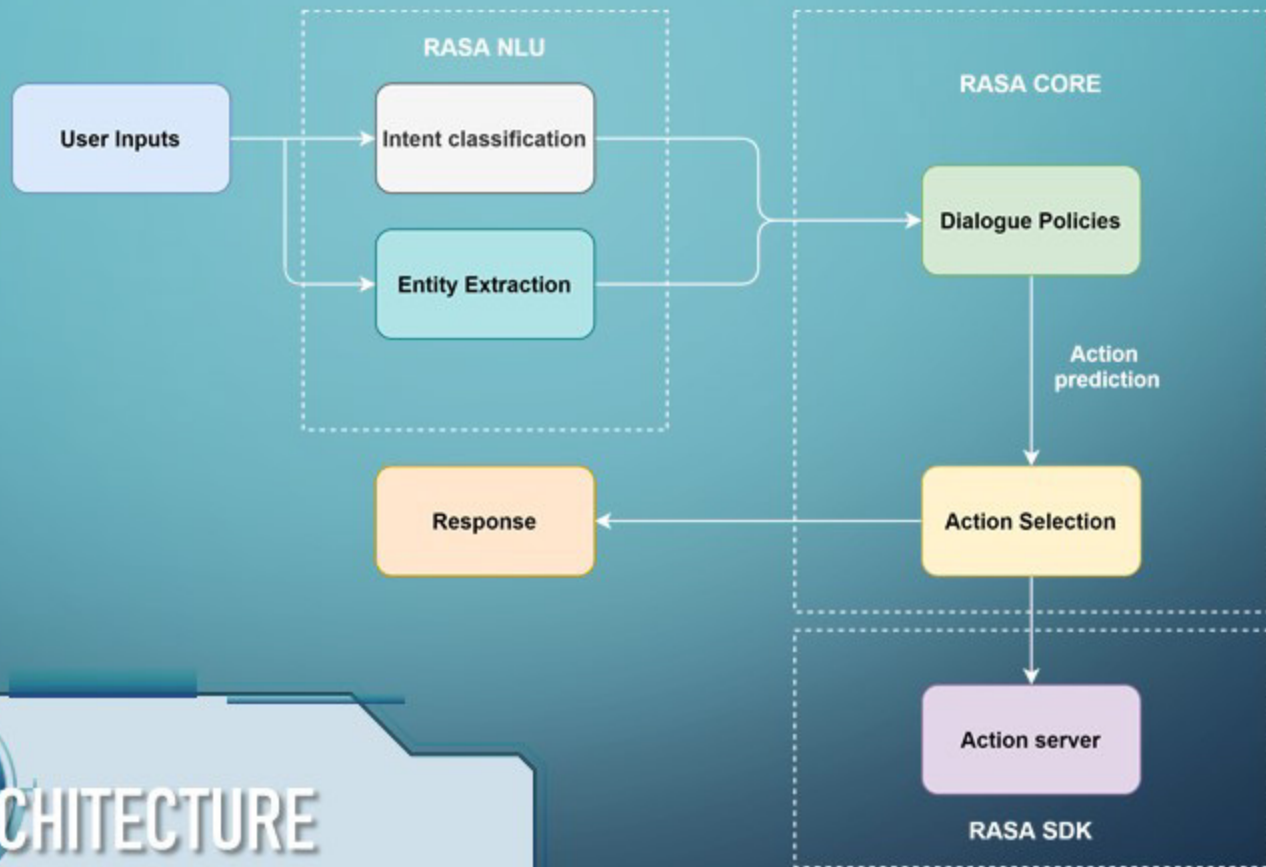
2. Contribution

The system was developed using open platforms in order to minimize setup costs and effort.



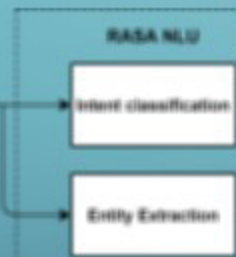


Architecture



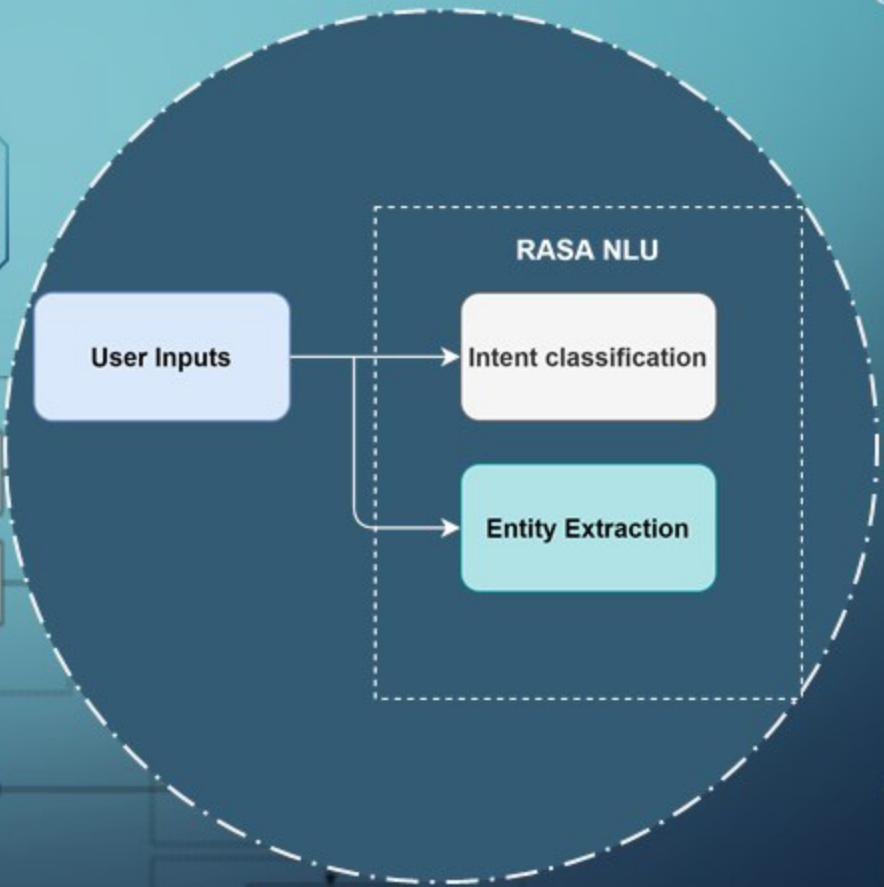
ARCHITECTURE

ARCHITECTURE



Response

Action server



ARCHITECTURE



Hi! My name is Tom

RASA NLU

Intent classification

Response

RASA CORE

Dialogue Policies

Action prediction

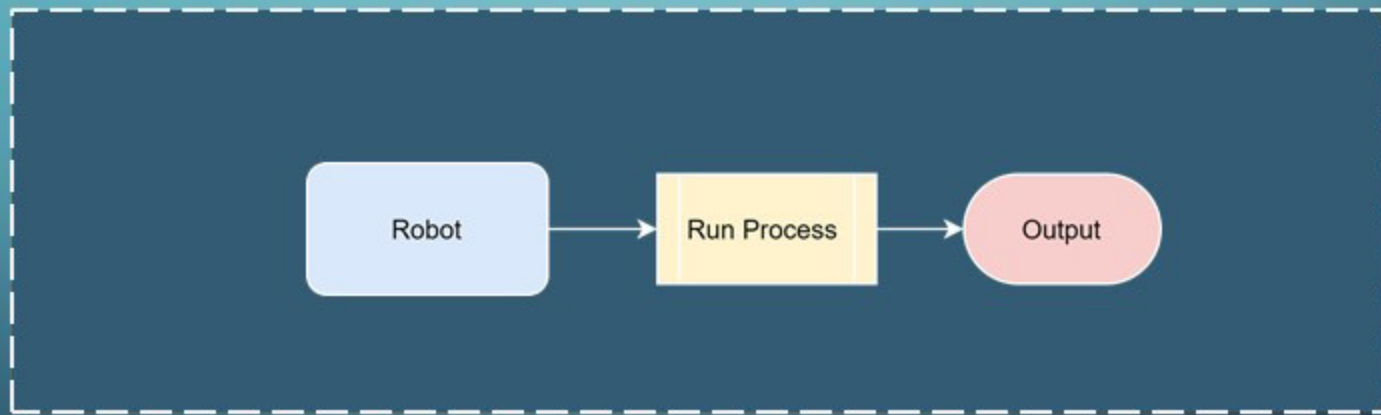
Action Selection

Action server

Response

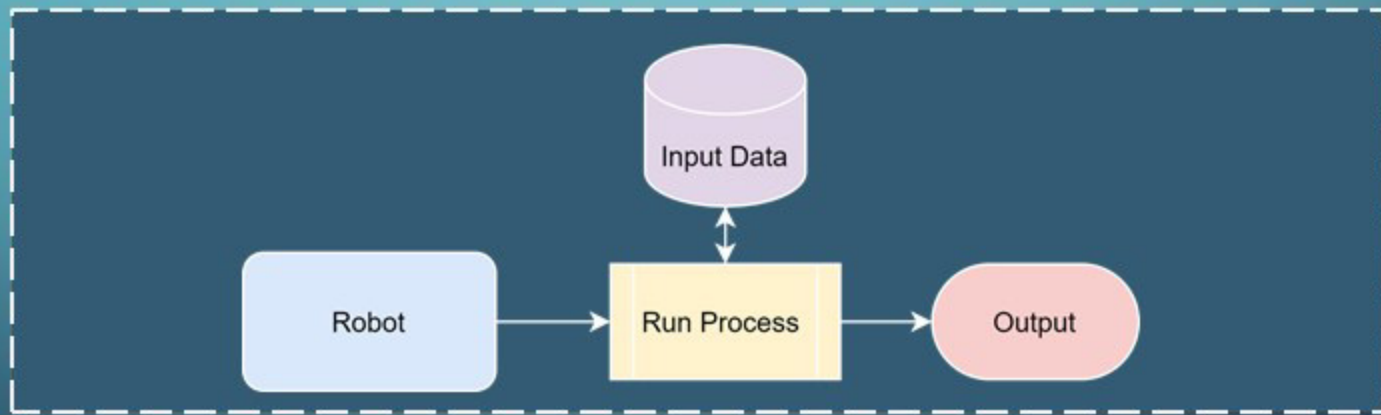
Action server

ARCHITECTURE



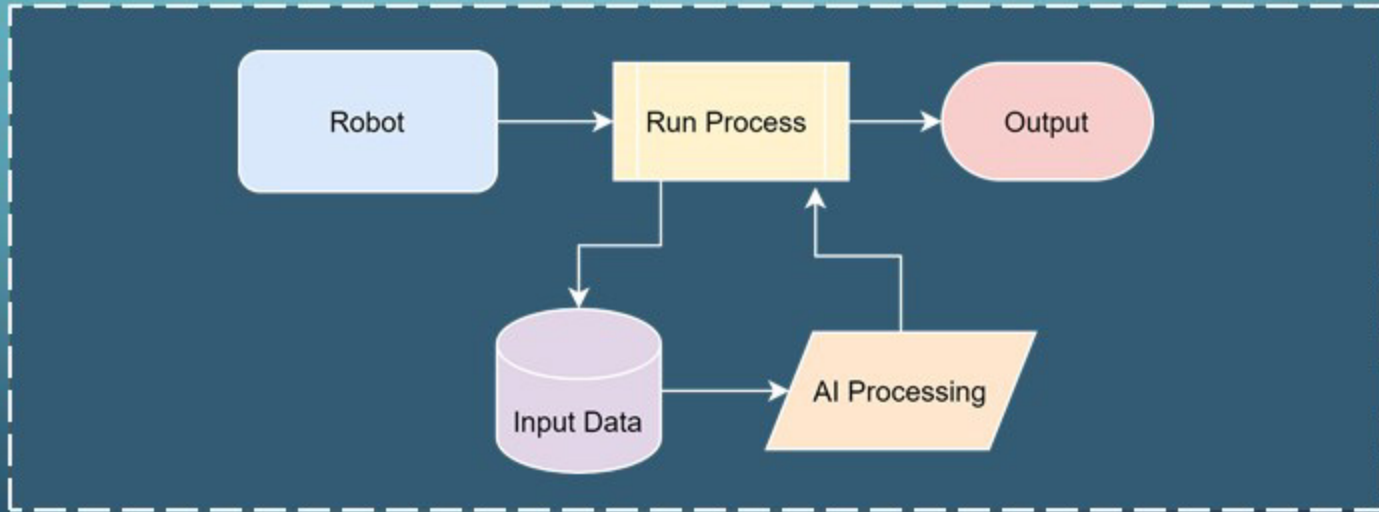
A simple robot application architecture

ARCHITECTURE



Robot application architecture with requirements of input

ARCHITECTURE

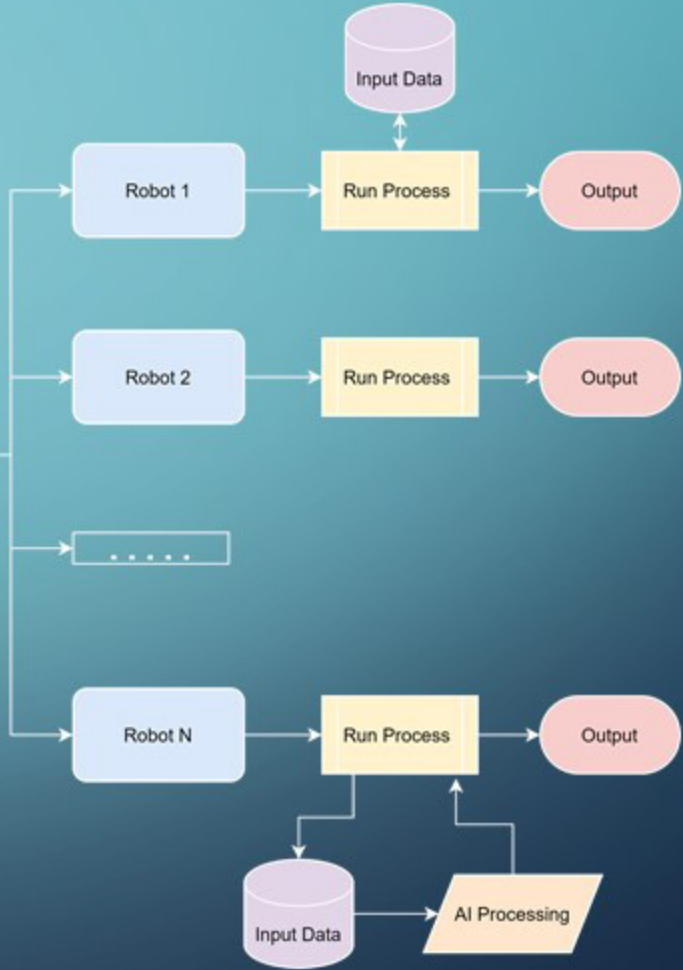


Integrating RPA with an AI model to gain cognitive abilities

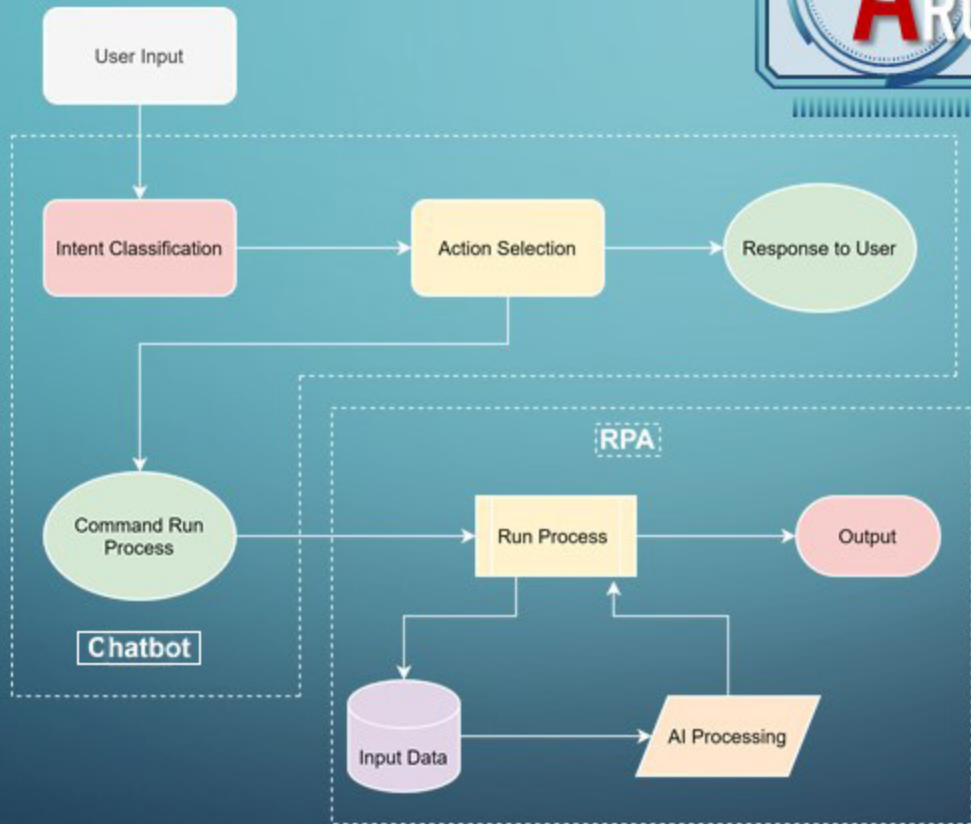
ARCHITECTURE



Command Run Process



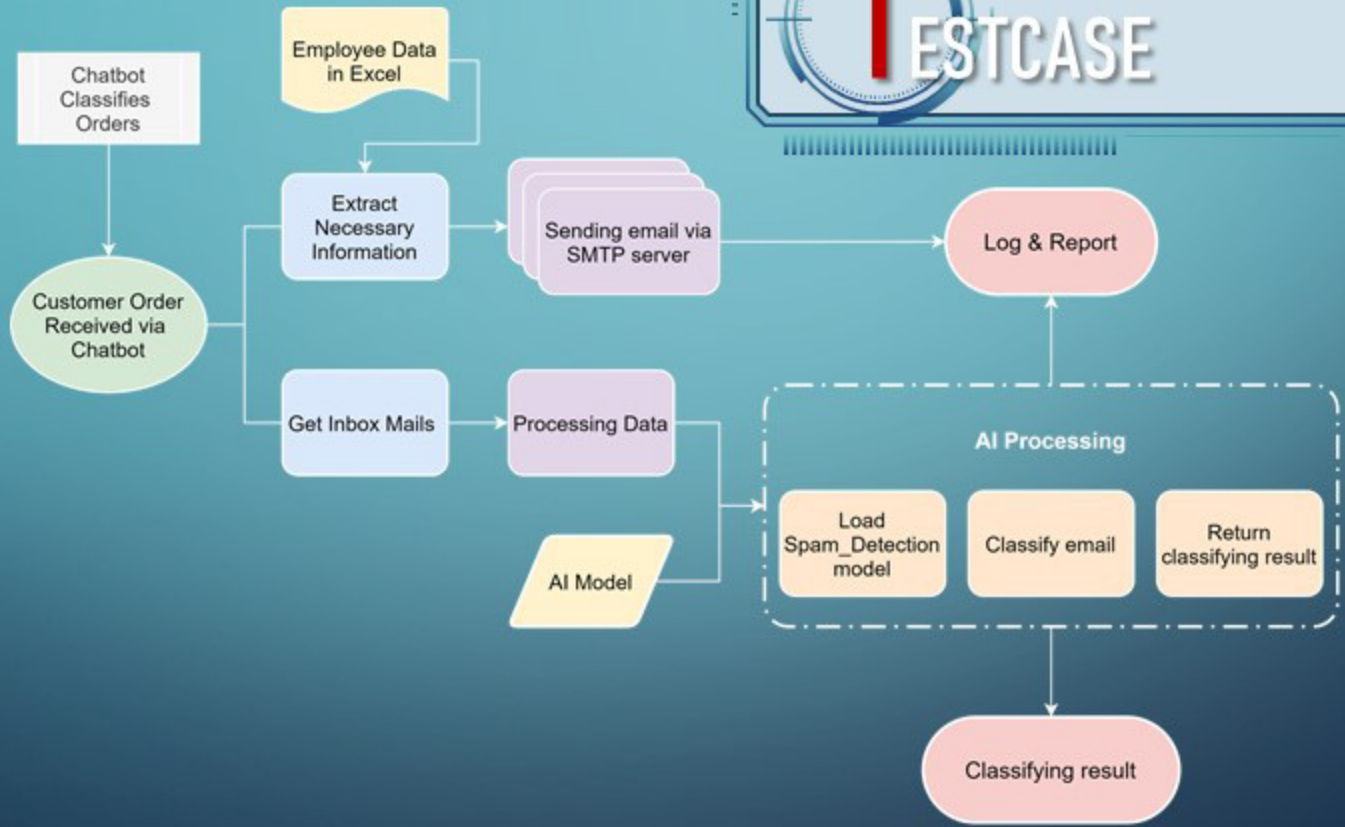
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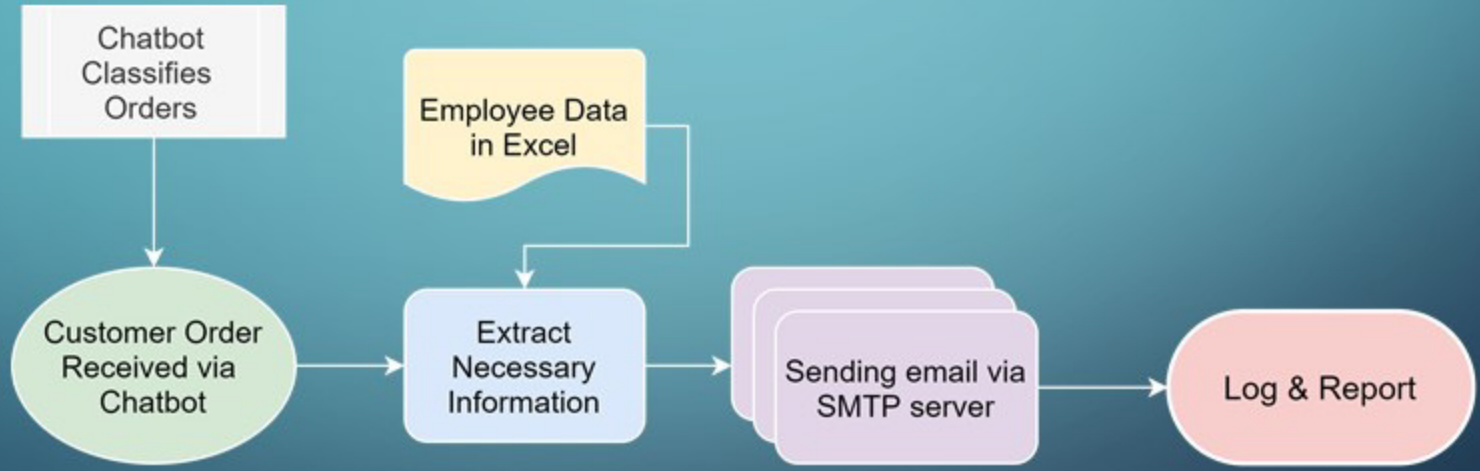


Test Case

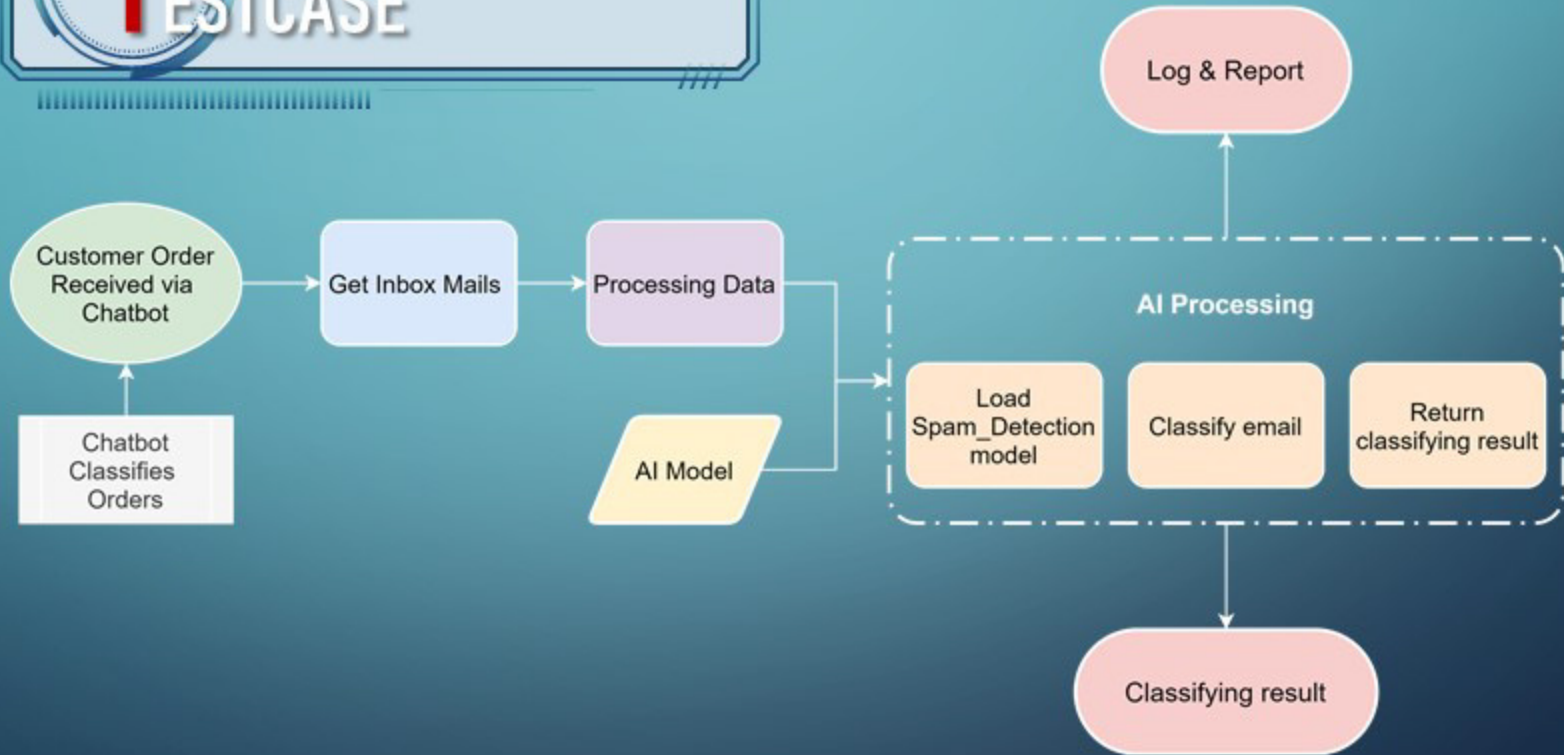
TESTCASE



TESTCASE



TESTCASE





Conclusion

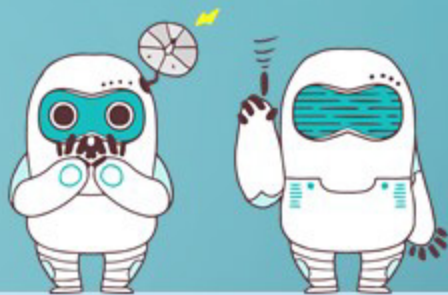


Conclusion

**ROBOTIC
AUTOMATION
WORLD**



Future word



The technology of automating mundane processes has a promising future, and because of the flexible cost of implementation, the RPA technology gains greater attention from the perspective of businesses. Additionally, with the ability to integrate with other technologies, it might have special effects on certain areas such as Banking, Medical, Economic Management, and many other sectors.





Demo Code



Thank you!

