



**Media Production** 

# BUILD UP A TIKTOK CHANNEL VUA NEM

**Supervisor: Nguyen Thi Hue** 

**Capstone Project Code: GRA497\_G9** 

# **GROUP MEMBER**



MRS. THU HUE
Supervisor









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# PROJECT INTRODUCTION

The TikTok media channel Vua Nem was created to carry out the noble task of bringing the soul of both the brand and the people of Vua Nem together. The TikTok channel emphasizes the entertaining personality and hospitality of the staff, thereby bringing moments of relaxation to the audience.

# **REASON FOR CHOOSING PROJECT**

- The project has good potential
- The group can improve its abilities in content creation
- The team received support from Vua Nem and the technical team

#### PROJECT OVERVIEW

## The Current Project

- The TikTok Vua Nem media channel development project is invested in and developed by Vua Nem enterprise in the project of brand expansion on social media platforms. The TikTok Vua Nem channel was created in November 2022 with stable growth in interaction and wide reach
- The TIKTOK Vua Nem channel development project for the fourth quarter of 2022 will continue to produce media products emphasizing the core values of the business.

# BOUNDARIES

- Only develop content on Tiktok platform and not others.
- Only build content and producing videos, excluding other categories like TikTok Seller and Livestream.



#### **GROUP DUTIES**

# OUR ROLE IN THIS PROJECT

- Conducts market research for TikTok production planning.
- Builds content and drafts the script.
- Produces and edits the video to share on TikTok.

# **ABOUT COMPANY**

Vua Nem is Vietnam's leading retailer of mattresses and bedding. Vua Nem focuses on distributing well-known domestic and international brands such as Amado, Dunlopillo, and Tempur (USA)



100% genuine product



The most competitive price in the market



Product consulting service by experts



Free shipping within 30km



Free returns within 30 days



Warranty in accordance with Manufacturer's regulations



0% Interest Installment



Same day shipping

#### **VISION**

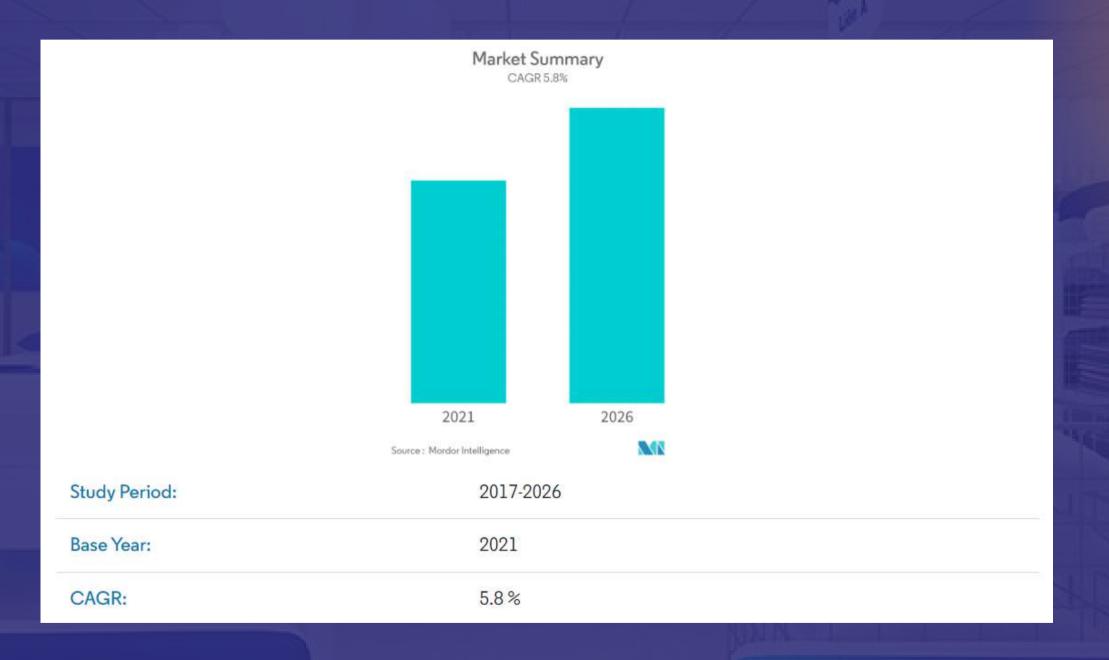
Following the expansion of its retail chain in the nation, Vua Nem aims to extend and build its brand in the Southeast Asian market, followed by Asia.

#### MISSION

Vua Nem, with the purpose of "Bringing a Good Night's Sleep to Every Home," provides its consumers with the best sleeping solutions as well as the simplest and most convenient purchasing experience.

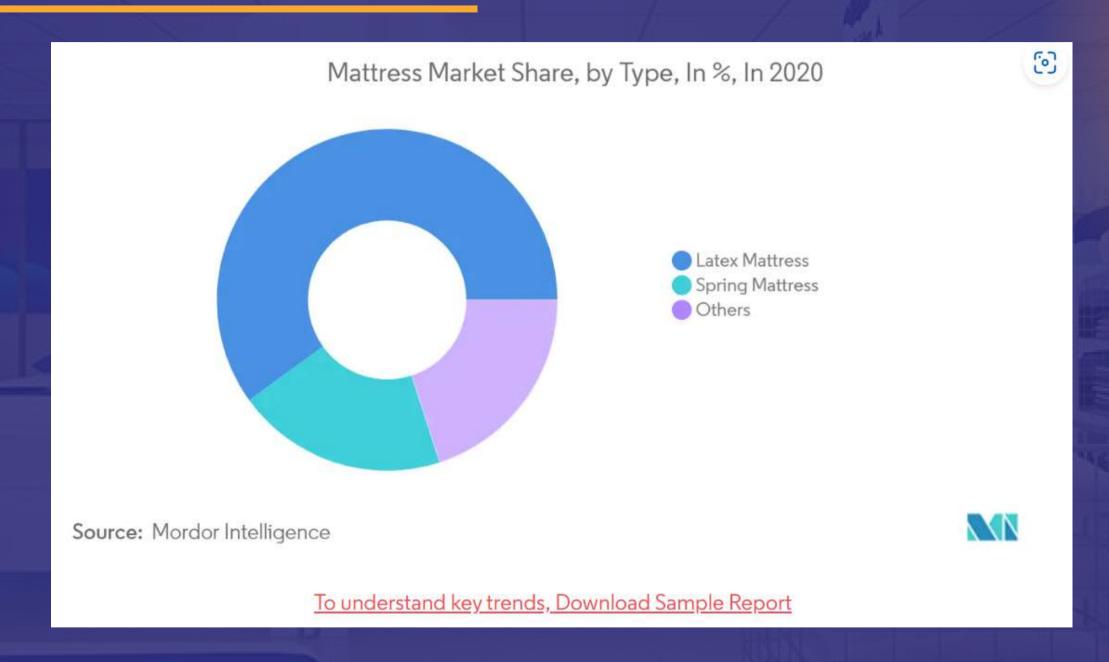


#### SITUATION ANALYSIS



Due to the rising demand for mattresses among customers, the size of the Vietnam mattress market is predicted to grow at a CAGR of 5.8% between 2021 and 2026.

#### SITIUATION ANALYSIS

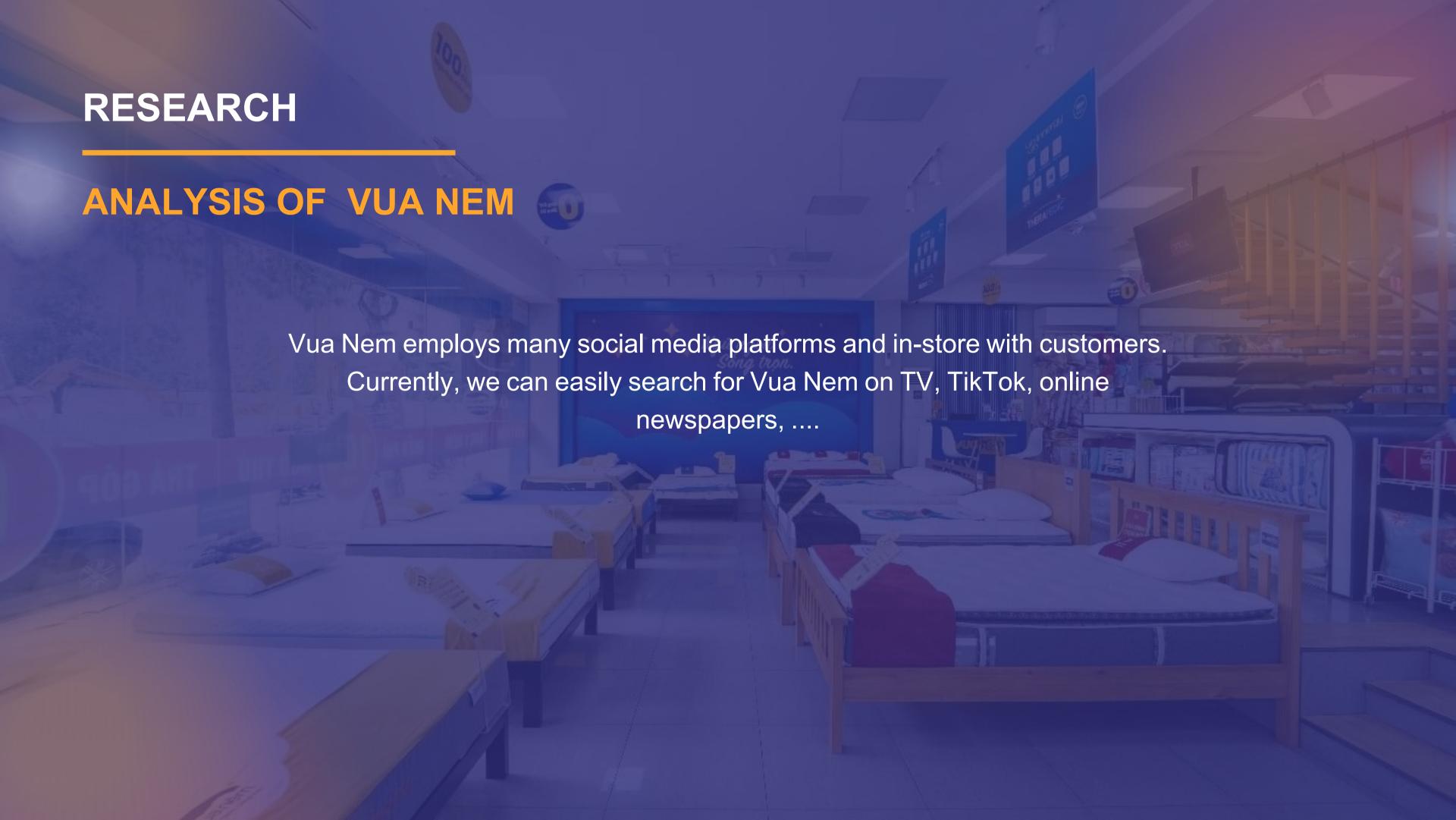


Depending on consumer preferences, spring mattresses and latex mattresses are the most common types of matresses nationwide. Vua Nem is currently distributing genuine and diversified products from abroad.



Reportedly, Van Thanh's revenue on the e-commerce platform reached VND 12 billion in 12 months and increased by more than 10% compared to the last quarter.













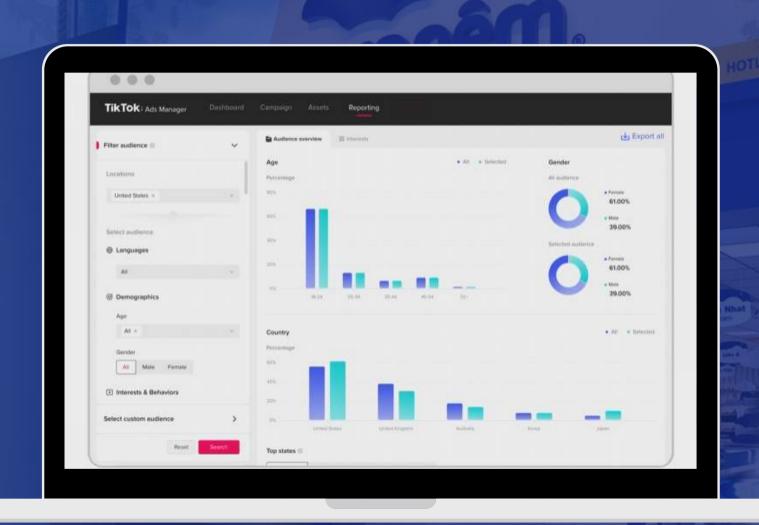
# **AUDIENCE RESEARCH**

#### **Secondary research**

 Consumers have a habit of following and interacting with channels with engaging and humorous content.
 Finally, hashtags have the effect of reaching viewers and are keywords to help people easily find your content.

#### **Primary research**

 According to a qualitative study, customers and employees learn about Vuanemofficial through friends, trends, and hashtags. Vuanemofficial is known for its interesting and interactive content and viewer-friendly interface.





#### **Nguyen Mai Thy**

I learned about Vua Nem' TikTok through my leisurely TikTok browsing. The experience of watching TikTok Vua Nemis quite unique; for me, the situations in the video amuse and occasionally spark small arguments among viewers. Regarding the products of the channel, I have had the opportunity to see the Vua Nem thanks to these videos on TikTok.



#### Truong Thi Ngoc My

For me, it was a challenge to decide to build a channel in the direction of a video series and not a TikTok shop. However, thanks to the team and the efforts of the actors and supporters, it has brought the viewers a close but equally entertaining experience. Regarding the product element, I think that because it's a TikTok shop, maybe the channel can help us sell products online.



#### **Truong Quoc Anh**

Through trends and the hashtag, I found Vuanemofficial. Situational videos, which aim to amuse viewers and occasionally even themselves, are very common these days. I believe Vuanemofficial did a good job with the videos and hope that they will be able to continue with fresh comedic situations and keep the flow of the videos uninterrupted.



#### Bui Thi Van Anh

There will be many challenges with the content of the channel Vuanemofficial. I know about the channel through my friends in the same unit. The TikTok market now has a lot of stores that also make experience and situation video series. So to be able to create interaction and follow-up from viewers, VuanemOfficial has created its own character from the cast and a team of young and enthusiastic content creators.

#### **SWOT**

#### **Strengths**

- Professional media team, the index on the channels reached a stable level, and the index on the TikTok channel grew well.
- The content of the media products is interesting, attractive to viewers, and transparent, conveying the message of Vua Nem through each product.

#### **Opportunities**

• In 2022, the TikTok media channel of Vua Nem will produce a series of videos that continuously update trends to help the channel increase the amount of interaction significantly => Increase its coverage.

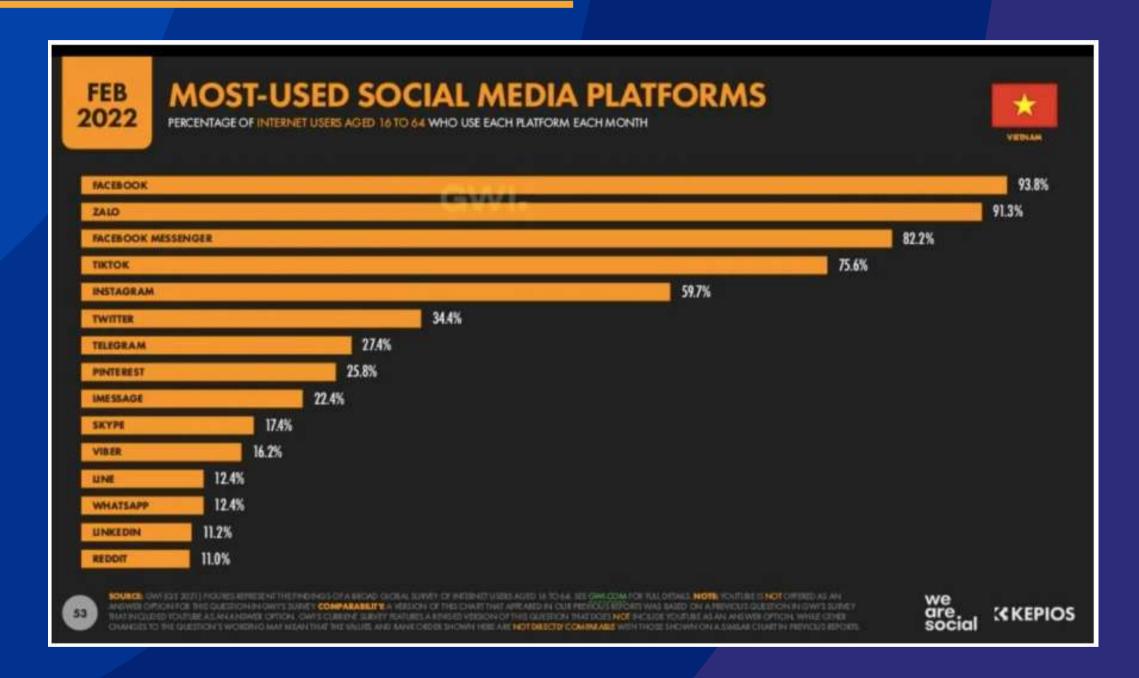
#### Weaknesses

- Content production media products are limited in the scope of the store.
- TikTok's content censorship regulations are getting tighter and tighter.=> Harder to make trending contents than before. Videos must be carefully checked to avoid violations.

#### **Threats**

 There are many businesses that are also going in the direction of developing situational videos on TikTok => Interactive competition and media product content.

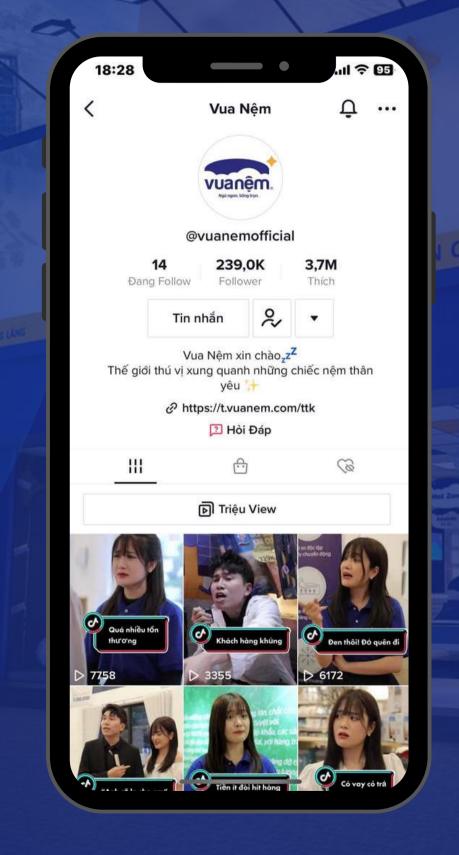
# **CHANNEL AND TOOLS**



In the digital age, brands have long been aware of the benefits of investing in a social media strategy.

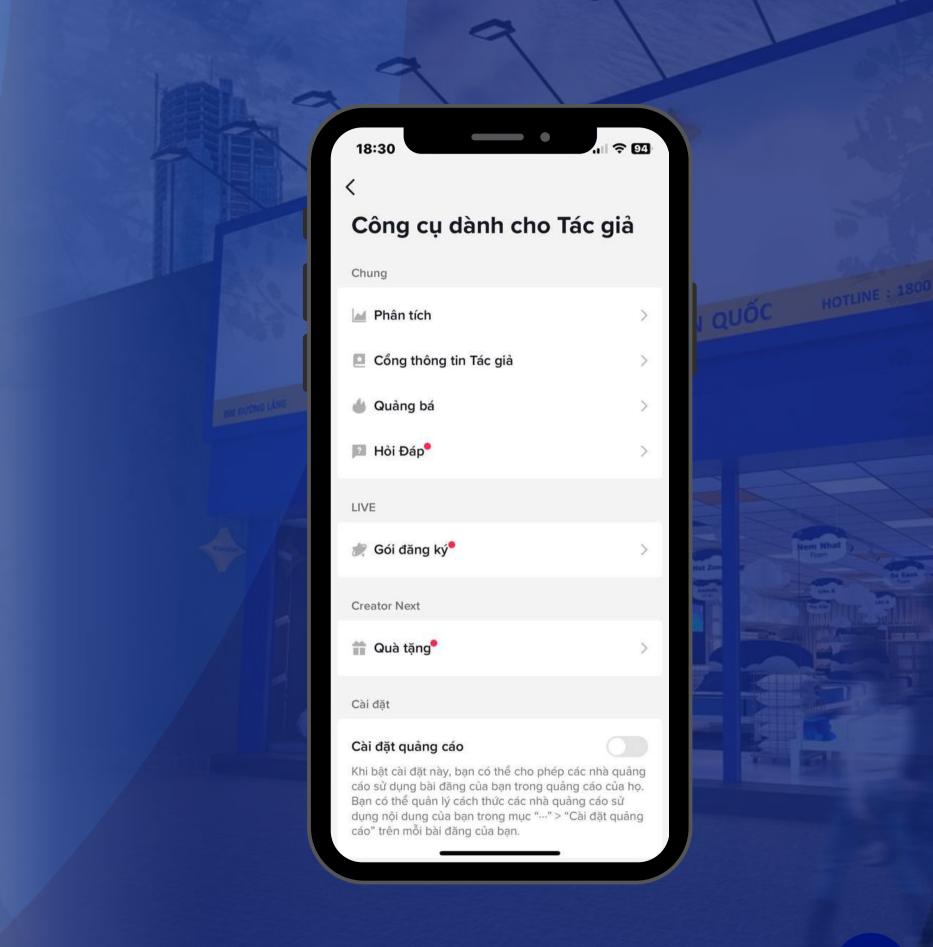
#### **TIKTOK CHANNEL ANALYSIS**

- The official media channel of Vua Nem on this platform is the TikTok channel "Vuanemofficial" which was established in August 2021.
- This is a daily communication channel that integrates advertising programs and product promotions into different fictional scenarios.
- Vua Nem's TikTok channel has 180,000 followers as of August 2022.



#### **CREATOR TOOLS**

- Analytics: Use analytics to gain insight into the performance of your video. You can view a video overview.
- Creators' portal: The Creator Portal is where creators can learn more about the basics of getting started on TikTok and connecting with an audience.
- Promote: Promote is an advertising tool available in the TikTok app. This tool can help you get more people to discover your videos.
- Q&A: The Q&A feature allows viewers to directly ask questions through your Profile page or video section.



# **HOW TO BUILD A TIKTOK CHANNEL?**

- How Do Videos Get Onto The Trending?
- Timetable for TikTok posting and improvement
- The effect of hashtags
- Music selection on TikTok
- Common Fundamental Errors



#### HOW DO VIDEOS GET ONTO THE TRENDING?

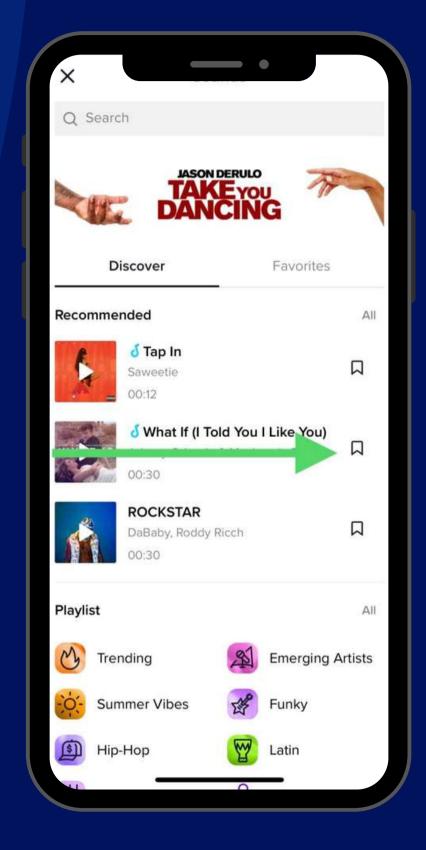
- Choose a target audience to create a trend.
- Need to make regular videos and try to interact with viewers.
- Guarantee video quality

#### TIMETABLE FOR TIKTOK POSTING

 Post videos at the same time as our target audiences are online helps the video reach more people.

#### THE EFFECT OF HASHTAGS

Use hashtags with high number of followers

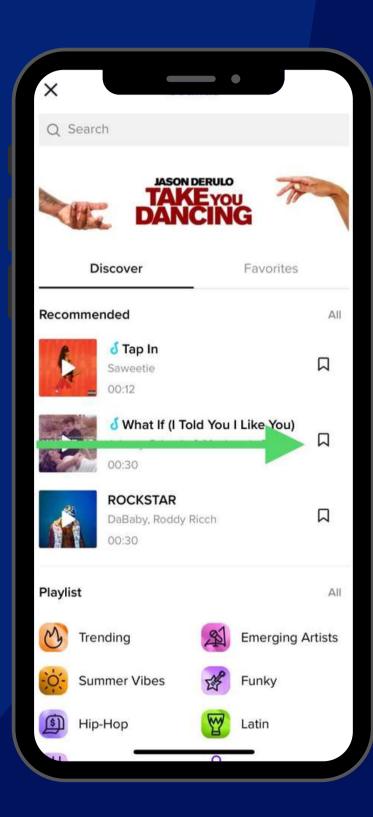


#### MUSIC SELECTION ON TIKTOK

- Music on TikTok is a topic that every TikTok creator needs to keep in mind when producing and posting videos.
- A perfect video when converging 2 factors
  "necessary" and "sufficient". "Necessary" is to
  comply with the policy so as not to be flagged
  as a violation by TikTok. "Sufficient" means that
  the video chooses good and appropriate music.

# COMMON FUNDAMENTAL ERRORS

- Avoid cursing
- Avoid pointing your finger at the phone.
- Do not use images of drugs, smileys, cigarettes, etc.
- Do not use the word "dead."
- Do not create content about suicide.
- Do not mock or insult anyone.





#### CONCLUSION

- Today, Vua Nem has many competitors in Vietnam mattress market and all of them have their own advertising strategies and messages.
- Therefore, Vua Nem needs to take new steps to not be mixed with the market. By developing a TikTok channel with humorous content, Vua Nem becomes a pioneer on TikTok in the Vietnam mattress market.
- The content and indicators of Vua Nem channel are being well received by the public, so promoting the development of the TikTok channel is a necessity.
- With the current strengths of TikTok, along with knowledge and information about content building on TikTok, developing the TikTok channel "Vuanemofficial" will help Vua Nem reach more customers and increase brand coverage.



#### **GOALS - OBJECTIVES**

#### **GOALS**

- Increase the number of followers of the channel.
- Increase the number of potential customers for the brand.
- Make the brand more widely known to consumers. Create virality to improve brand awareness through viral videos.
- Provide product information such as prices, incentives, after-sales ... to users by cleverly conveying messages through the channel's videos.

#### **OBJECTIVES**

- Increase at least 5000 followers per month.
- Reach over 10,000 views per month for at least 50% of the videos uploaded to the channel.
- Have at least 2 videos with 1 million views.
- Reach 250,000 likes per video.
- Reach 1000 shares during the project implementation.
- Reach at least 50,000 people accessing the channel per month.
- Attract 30% more potential customers.

#### SEGMENTATION

- Viet Nam is a developing nation with 70% of the population have low income, and the rest 30% have average to high income.
- The cost of meeting the needs for blanket and mattress of the low income group ranges from 1-1.5 million dong, thus Vua Nem determined that the target buyers of this product would be middle to high income earners.

#### TARGET AUDIENCE

#### **Active Group**

Audience (18 - 24 years old )

## **Potential Group**

Potential Customer (24 - 44 years old )

18 - 24: The group of viewers contribute to the channel

24 - 44: The group of viewers that can be potential customers

# **Active Group**

# **Potential Group**

Male, Female

18 - 24 years old

24 - 44 years old

Using the TikTok app

Ha Noi, Ho Chi Minh

Looking for interesting and funny videos for entertainment.

Interested in the brand of Vua Nem

Seeking to connect with young people and learn about trends

Interested in the brand of Vua Nem

# **Active Group**

# **Potential Group**

# Participate and follow the activities

Youtube, Facebook

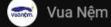
Youtube, Facebook



Chiếc nệm khiến người ngủ không thể dậy ? Tổng hợp video TikTok Vua...

1 N lượt xem • 7 tháng trước

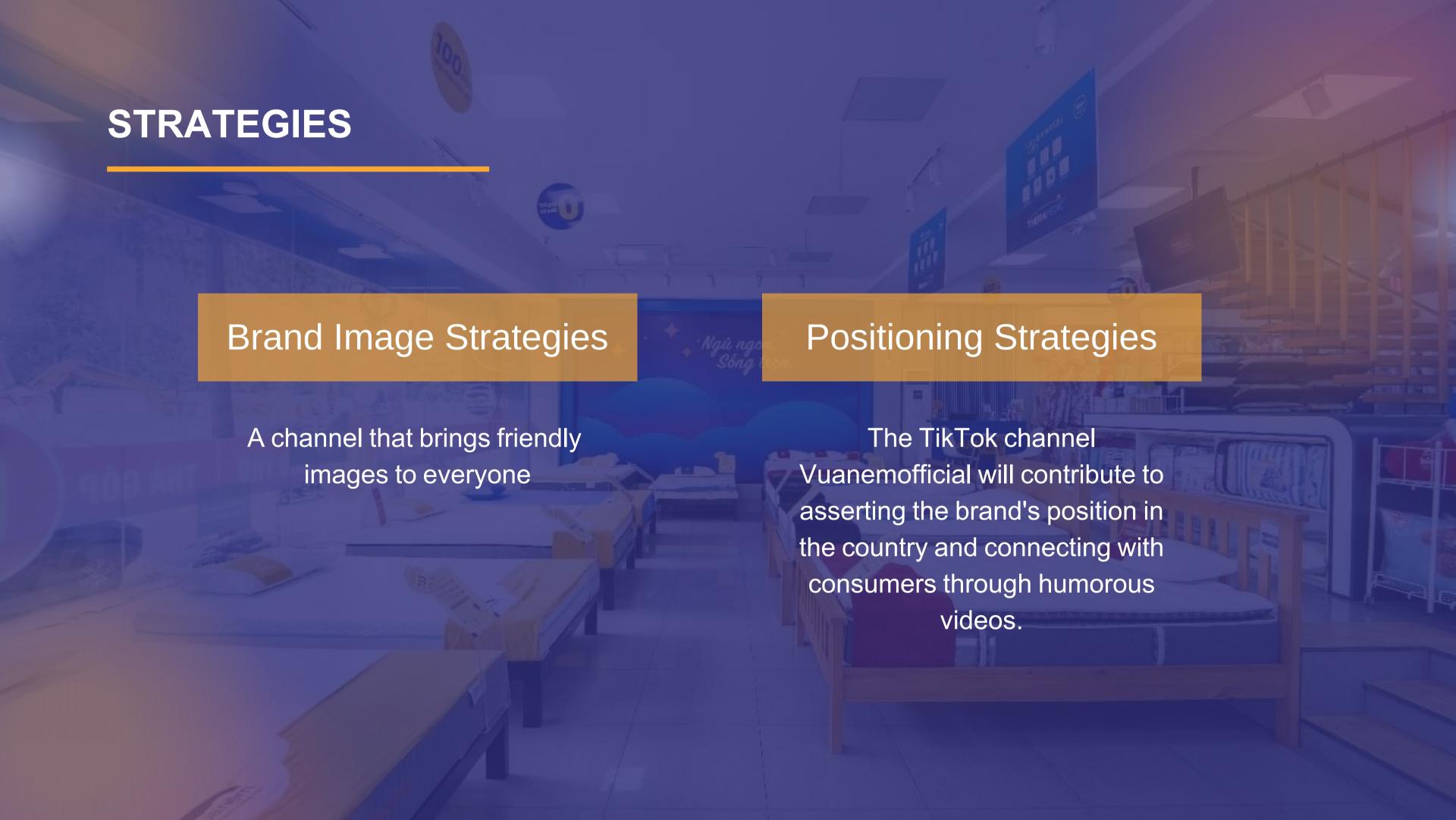
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Một chiếc **nệm** thu hút mọi ánh nhìn khiến ai thấy cũng khô cưỡng lại? ? Một chiếc **nệm** nằm lên là không thể dậy?







#### **TACTICS**

# Content management

In order to produce a huge number of videos per week, the content creation team needs to transmit information through the relevant departments to direct the video and avoid errors in the creative process.

# Trending system

During production stage,
VuanemOfficial focused on
character development through
humorous stories, as well as
updating new information on
trends and content posting
schedules.

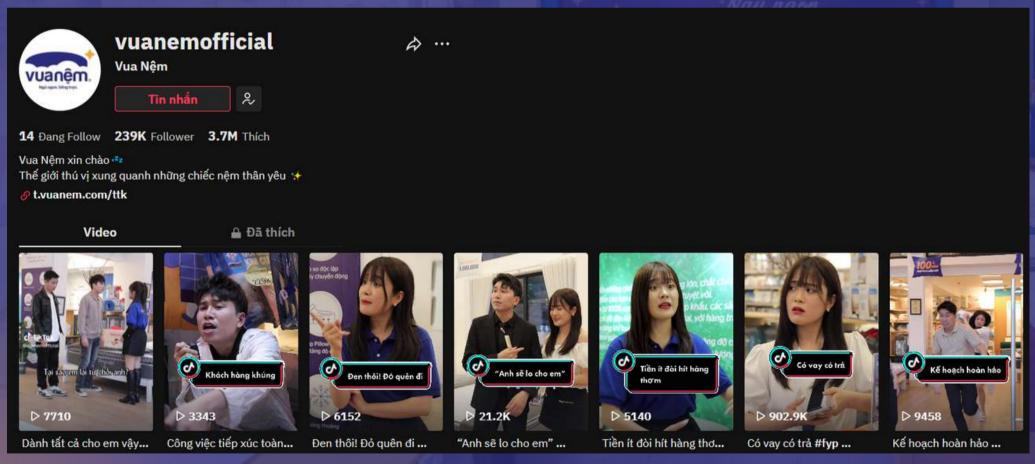
# Using KOLS in video content

Throughout the channel's videos, the visual team has combined with actors with expertise in comedy, making it easy to reach and relate to viewers.



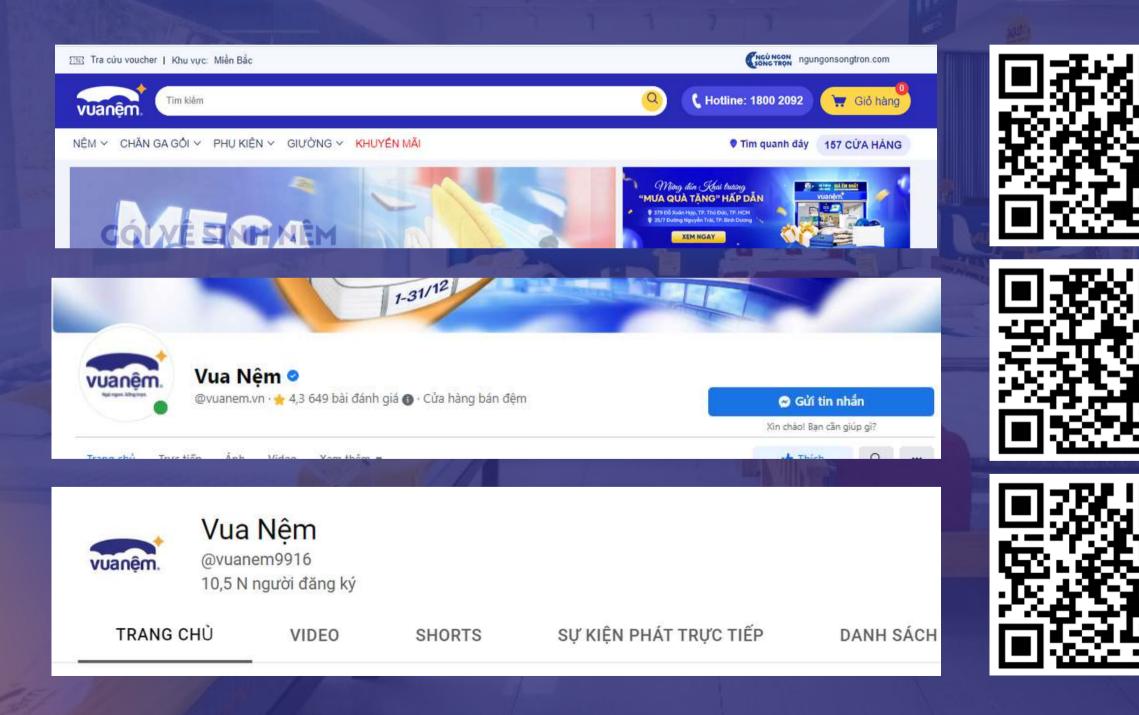
Tiktok channel of Vua Nem

The Tiktok channel Vua Nem is a place for interesting and funny videos revolving around Vua Nem's employees, customers, and products.





The channels post information about the brand, its products, or the Vua Nem brand itself, such as photographs, videos, news, and commercials.



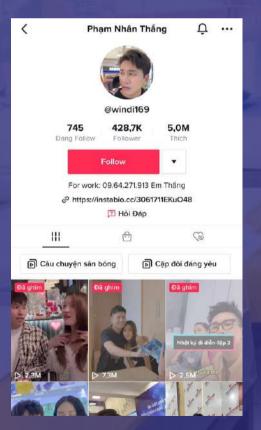
## **Earned Media**

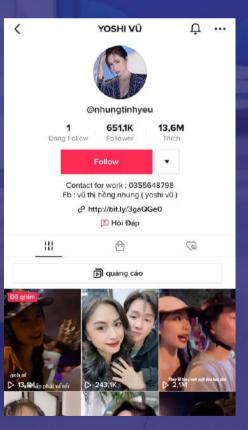
- The distribution of prizes for the Vua Nem channel's minigame winners (Voucher, products ...)
- Word of mouth: Use live conversations and social media, encourage staff members and consumers to tell their friends and family about the minigames and prizes they won.

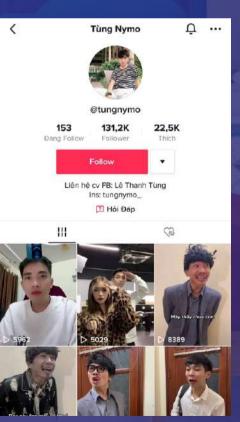


# Paid Media

• The actors in the video of Vuanem Official have a high amount of interaction on social networks, which contribute to promoting the interaction of media products.









# PRODUCTION PLAN

5/8/2022 - 31/8/2022: Working with customers of Vua Nem before implementing the project

- The meeting was for the purpose of both parties agreeing on the work requirements and workflow of the project.
- The team works with the brand on ideas and finalizes the content.
- The team finds and works with actors.

Or	Full Name	Cast	Unit Price	Total amount
1	Phung Van Thang	500.000	1 Scenario	500.000
2	Le Thanh Tung	400.000	1 Scenario	400.000
3	Tran Thi Thu Trang	500.000	1 Scenario	500.000
4	Vu Thi Hong Nhung	500.000	1 Scenario	500.000









## PRODUCTION PLAN

The campaign is implemented from 1/9/2022 to 27/11/2022 and is divided into 5 phrases:

- Phase 1: 1/9 15/9 Deploy the scenario phase 1
- Phase 2: 10/9 30/9 Deploy the scenario phase 2
- Phase 3: 25/9 14/10 Deploy the scenario phase 3
- Phase 4: 10/10- 28/10 Deploy the scenario phase 4
- Phase 5: 20/10 27/11 Deploy the scenario phase 5

Month		Sep	teml	ber		Oct	tober	r		No	veml	ber	
Week		1	2	3	4	1	2	3	4	1	2	3	4
		Pha	ise 1										
			P	hase	2								
Phase					Pha	ise 3							
							Pha	ise 4					
								Ph	ase 5	5			
The team works and finalizes the	with the brand on ideas content												
Create detailed content and directions for the channel													
Find and work wi	th actors												
	Scripting												
Pre-production	Find the background												
ric production	Prepare props and technical equipment												
	Practice reading the script												
Production	Record video												
	Save the file												
Post-production	Edit video												
	Content moderation before posting												
Upload videos to	the TikTok channel												
Deployi			it Pro	eres	s Ta	ble	•						



# RISK MANAGEMENT

# Risks in the production process

- Human resource
- Equipment
- Budget

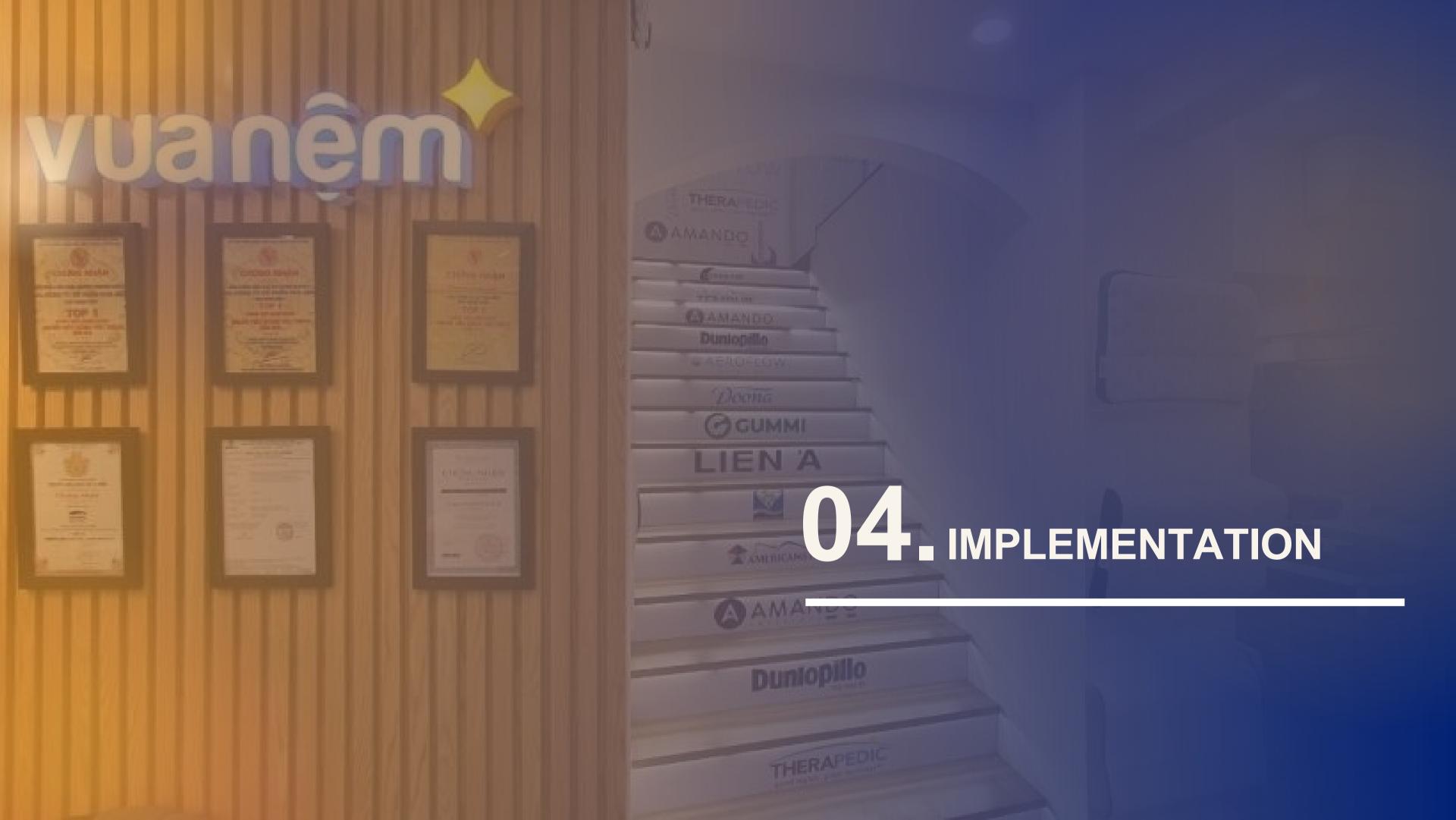
# Risks in the process of public video

- Legal and ethical issues
- The problem of external influences

# BUDGET

- The budget is roughly the cost to construct a TikTok channel for Vua Nem.
- The method is determined by the amount of work required to produce content, the cost of the props, and budgeting for unneeded risks.

Order	Work	Detail	Unit	Amount	Unit price	Total amount
1	Writer	1 people	Video	50	500,000	25,000,000
2	Channel manager	1 people	Month	3	3,000,000	9,000,000
3	Cameraman	1 clip	1 clip	50	500,000	25,000,000
4	Director	1 clip	1 clip	50	500,000	25,000,000
5	Editor	50 clip	50 clip	50	500,000	25,000,000
6	Equipment	10 lighting, Reflector, flag,	Month	3	3,500,000	10,500,000
7	Stylist/ Makeup/ Take care	The stylist will take care of the make-up, costumes for actors, and store staff included in the script for 3 months.	Month	3	3,500,000	10,500,000
8	Logistics	Food and drink expenses chuyển cho đoàn	Month	3	3,000,000	9,000,000
	SUM					139,000,000





# Phase 1 (1/9/2022 - 15/9/2022) Deploy the scenario phase 1

1/9 +Make a phase 1 script. +Preparing the filming equipment	2/9 +Sending the phase 1 script +Receiving feedback on the phase 1 script +Editing the phase 1 script +Approving the phase 1 scenario +Proposing the scenario 1	3/9 +Video recording phase 1	4/9 +Save the recording file for phase 1 +Edit phase 1 video +Upload phase 1 video	5/9 +Edit phase 1 video
6/9 +Edit phase 1 video	7/9 +Edit phase 1 video	8/9 +Edit phase 1 video +Upload phase 1 video	9/9 +Edit phase 1 video +Upload phase 1 video	10/9 +Edit phase 1 video +Upload phase 1 video +Make a phase 2 script
11/9 +Edit phase 1 video +Make a phase 2 script. +Sending the phase 2 script +Receiving feedback on the phase 2 script	12/9 +Edit phase 1 video +Upload phase 1 video +Editing the phase 2 script +Approving the phase 2 scenario	13/9 +Upload phase 1 video +Video recording phase 2	14/9 +Save the recording file for phase 2 +Edit phase 2 video	15/9 +Upload phase 1 video +Edit phase 2 video

Progress table for phase 1

# Phase 2 (10/9/2022 - 30/9/2022) Deploy the scenario phase 2

10/9 +Make a phase 2 script. +Edit phase 1 video +Upload phase 1 video	11/9 +Make a phase 2 script. +Sending the phase 2 script +Receiving feedback on the phase 2 script +Edit phase 1 video	12/9 +Editing the phase 2 script +Approving the phase 2 scenario +Proposing the scenario 2 +Edit phase 1 video +Upload phase 1 video	13/9 +Video recording phase 2 +Upload phase 1 video	14/9 +Save the recording file for phase 2 +Edit phase 2 video
15/9 +Edit phase 2 video +Upload phase l video	16/9 +Edit phase 2 video +Upload phase 2 video	17/9 +Edit phase 2 video	18/9 +Edit phase 2 video +Upload phase 2 video	19/9 +Edit phase 2 video
20/9 +Edit phase 2 video	21/9 +Edit phase 2 video	22/9 +Upload phase 2 video	23/9 +Edit phase 2 video	24/9 +Edit phase 2 video
25/9 +Upload phase 2 video +Make a phase 3 script	26/9 +Upload phase 2 video +Make a phase 3 script. +Sending the phase 3 script +Receiving feedback on the phase 3 script	27/9 +Upload phase 2 video +Editing the phase 3 script +Approving the phase 3 scenario +Proposing the scenario 3	28/9 +Video recording phase 3	29/9 +Save the recording file for phase 3 +Edit phase 3 video
30/9 +Upload phase 2 video +Edit phase 3 video		gross table for nha		

Progress table for phase 2

# Phase 3 (25/9/2022 - 14/10/2022) Deploy the scenario phase 3

25/9 +Make a phase 3 script. +Upload phase 2 video	26/9 +Make a phase 3 script. +Sending the phase 3 script +Receiving feedback on the phase 3 script +Upload phase 2 video	27/9 +Editing the phase 3 script +Approving the phase 3 scenario +Proposing the scenario 3 +Upload phase 2 video	28/9 +Video recording phase 3	29/9 +Save the recording file for phase 3 +Edit phase 3 video
30/9 +Edit phase 3 video +Upload phase 2 video	1/10 +Edit phase 3 video	2/10 +Edit phase 3 video +Upload phase 3 video	3/10 +Edit phase 2 video +Upload phase 2 video	4/10 +Edit phase 2 video +Upload phase 2 video
5 /10 +Edit phase 3 video	6/10 +Edit phase 3 video +Upload phase 3 video	7/10 +Edit phase 3 video	8/10 +Edit phase 3 video +Upload phase 3 video	9/10 +Edit phase 3 video +Upload phase 3 video
10/10 +Edit phase 3 video +Make a phase 4 scrip	11/10 +Edit phase 3 video +Make a phase 4 script. +Sending the phase 4 script +Receiving feedback on the phase 4 script	12/10 +Edit phase 3 video +Upload phase 3 video +Editing the phase 4 script +Approving the phase 4 scenario +Proposing the scenario 4	13/10 +Edit phase 3 video +Video recording phase 4	14/10 +Edit phase 3 video +Upload phase 3 video +Save the recording file for phase 4 +Edit phase 4 video

Progress table for phase 3

# Phase 4 (10/10/2022 - 28/10/2022) Deploy the scenario phase 4

10/10 +Make a phase 4 script. +Edit phase 3 video	11/10 +Make a phase 4 script. +Sending the phase 4 script +Receiving feedback on the phase 4 script +Edit phase 3 video	12/10 +Editing the phase 4 script +Approving the phase 4 scenario +Proposing the scenario 4 +Edit phase 3 video +Upload phase 3 video	13/10 +Video recording phase 4 +Edit phase 3 video	14/10 +Save the recording file for phase 4 +Edit phase 4 video +Edit phase 3 video +Upload phase 3 video
15/10 +Edit phase 4 video +Upload phase 4 video	16/10 +Edit phase 4 video +Upload phase 4 video	17/10  +Edit phase 4 video	18/10 +Edit phase 4 video +Upload phase 4 video	19/10 +Edit phase 4 video +Upload phase 4 video
20/10 +Edit phase 4 video +Upload phase 4 video +Make a phase 5 script.	21/10 +Edit phase 4 video +Make a phase 5 script.	22/10 +Edit phase 4 video +Upload phase 4 video +Make a phase 5 script. +Sending the phase 5 script +Receiving feedback on the phase 5 script	23/10 +Edit phase 4 video +Editing the phase 5 script	24/10 +Edit phase 4 video +Editing the phase 5 script
25/10 +Edit phase 4 video +Upload phase 4 video +Approving the phase 5 scenario +Proposing the scenario 5	26/10 +Upload phase 4 video +Video recording phase 5	27 /10 +Video recording phase 5	28/10 +Upload phase 4 video +Save the recording file for phase 5 +Edit phase 5 video	

Progress table for phase 4

# Phase 5 (20/10/2022 - 27/11/2022) - Deploy the scenario phase 5

20/10 +Make a phase 5 script. +Edit phase 4 video +Upload phase 4 video	21/10 +Make a phase 5 script. +Edit phase 4 video	22/10 +Make a phase 5 script. +Sending the phase 5 script +Receiving feedback on the phase 5 script +Edit phase 4 video +Upload phase 4 video	23/10 +Editing the phase 5 script +Edit phase 4 video	24/10 +Editing the phase 5 script +Edit phase 4 video
25/10 +Approving the phase 5 scenario +Proposing the scenario 5 +Edit phase 4 video +Upload phase 4 video	26/10 +Video recording phase 5 +Upload phase 4 video	27/10 +Video recording phase 5	28/10 +Save the recording file for phase 5 +Edit phase 5 video +Upload phase 4 video	29/10 +Edit phase 5 video
30/10 +Edit phase 5 video	31/10 +Edit phase 5 video	1/11 +Edit phase 5 video	2/11 +Edit phase 5 video	3/11 +Edit phase 5 video +Upload phase 5 video

4/11 +Edit phase 5 video +Upload phase 5 video	5/11 +Edit phase 5 video +Upload phase 5 video	6/11 +Edit phase 5 video	7/11 +Edit phase 5 video +Upload phase 5 video	8/11 +Edit phase 5 video +Upload phase 5 video
9/11 +Edit phase 5 video +Upload phase 5 video	10/11 +Edit phase 5 video +Upload phase 5 video	11/11 +Edit phase 5 video	12/11 +Edit phase 5 video +Upload phase 5 video	13/11 +Edit phase 5 video +Upload phase 5 video
14/11 +Edit phase 5 video	15/11 +Edit phase 5 video +Upload phase 5 video	16/11 +Edit phase 5 video +Upload phase 5 video	17/11 +Edit phase 5 video +Upload phase 5 video	18/11 +Edit phase 5 video
19/11 +Edit phase 5 video +Upload phase 5 video	20/11 +Edit phase 5 video	21/11 +Edit phase 5 video	22/11 +Edit phase 5 video +Upload phase 5 video	23/11 +Upload phase 5 video
24/11 +Upload phase 5 video	25/11 +Upload phase 5 video	26/11 +Upload phase 5 video gress table for pha	27/11 +Upload phase 5 video	

## **SCRIPTING**

Write a script => Send the script => Get feedback => Edit the script => Script approval



#### KỊCH BẢN 4: NỆM LÒ XO AMANDO ORLANDO

Cặp vợ chồng đi đến xem nệm Người vợ vừa đi vừa càu nhàu về người chồng của mình Hai người vừa ngồi xuống nệm thì chồng không nghe thấy gì nữa

#### Thắng:

Vợ ơi! Vợ nói gì đấy anh không nghe thấy gì cả vợ ơi! Trong khi đó khẩu hình miệng của vợ vẫn mấp máy

#### Thắng hoảng loạn: Mình điếc rồi à?

Tùng đi đến

#### Tùng:

Không phải đầu anh ạ!

Tùng kéo Thắng đứng dậy lại nghe chửi rồi lại để Thắng ngồi xuống nệm lại không nghe gì Tùng:

Đấy là do khả năng cách ly chuyển động và tiếng ồn của nệm Amando Orlando với hệ thống lò xo túi độc lập giúp hạn chế tối đa ảnh hưởng chuyển động từ người bên cạnh, Nệm nâng đỡ tối ưu các đường cong của cơ thể mang lại cảm giác êm ái, thư giãn

#### Thắng:

Hay quá! Chốt ngay cho anh quả này nha! Thắng năm thư giãn trong khi Trang vẫn đang nói liên hồi bên cạnh



# PREPARE

Background









# PREPARE

# Technical equipment



















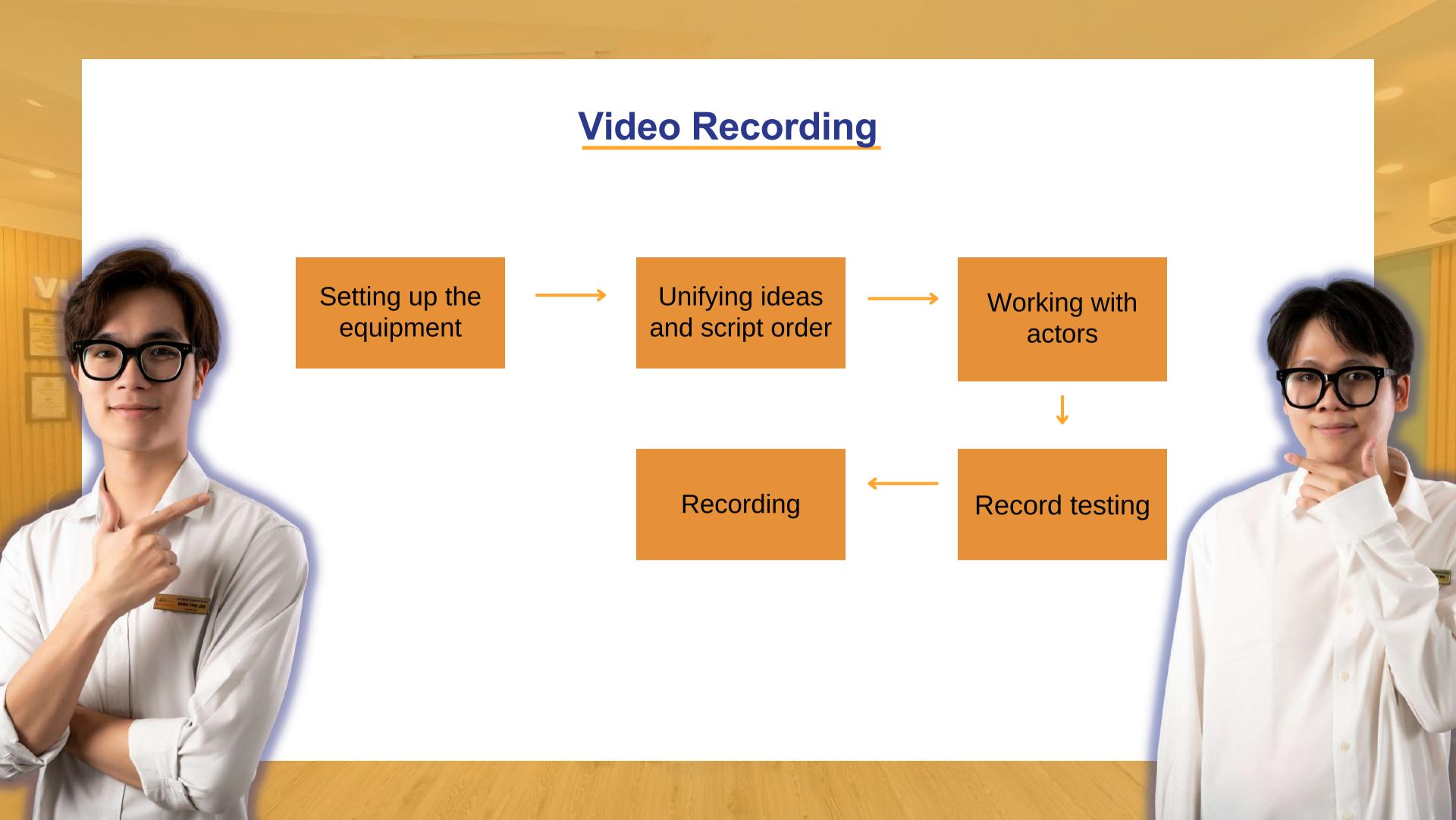












# Some photos were taken during the recording process









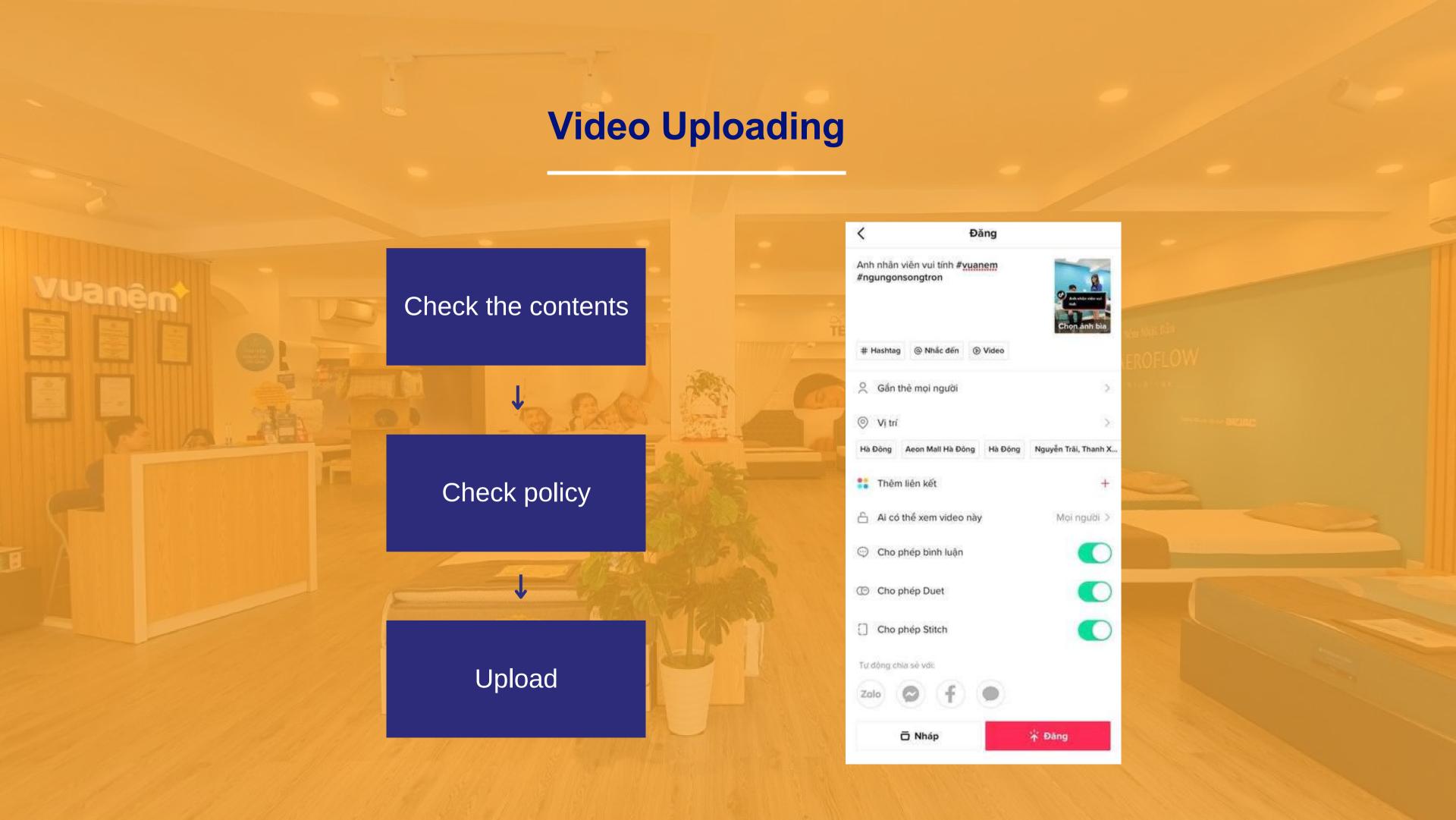




# Video Editing

- Preserve and archive of the recording file
- Build the raw script timeline
- Build a raw background music frame for the video
- Enhance the character's emotions with music effects
- Add subtitles





	TikTok VuaNemofficial					
	Pha	ase 1				
1/9	2/9	3/9	4/9			
			TikTok channel: Tình yêu to lớn			
5/9	6/9	7/9	8/9			
			TikTok channel: Cay đắng tình xưa			
9/9	10/9	11/9	12/9			
TikTok channel: Đã bảo không được bán	TikTok channel: "Nay đâu mai đó"		TikTok channel: Quản lý tưởng bở			
13/9	14/9	15/9				
TikTok channel: Cô vợ lắm trò		TikTok channel: Cuộc tình chóng vánh				















TikTok VuaNemofficial						
	Pha	se 2				
	16/9	17/9	18/9			
	TikTok channel: Tình nghĩa sâu nặng		TikTok channel: Giờ anh đã khác			
19/9	20/9	21/9	22/9			
			TikTok channel: Cứ tưởng là lãi			
23/9	24/9	25/9	26/9			
		TikTok channel: Khách hàng quần quại	TikTok channel: Hơi bị thích đùa			
27/9	28/9	29/9	30/9			
TikTok channel: Tưởng thế nào			TikTok channel: Đại gia tiền lẻ			















TikTok VuaNemofficial					
	Pha	ise 3			
1/10	2/10	3/10	4/10		
	TikTok channel: Khách hàng mất não	TikTok channel: Quên tên tí thôi	TikTok channel: Muốn chị nhận hàng đầu phải dễ		
5/10	6/10	7/10	8/10		
	TikTok channel: Ước mơ thành hiện thực		TikTok channel: Đại gia ảo tưởng		
9/10	10/10	11/10	12/10		
Tiktok channel: Mãi mãi là anh em			TikTok channel: Chị đại không lòng vòng		
13/10	14/10	15/10			
	TikTok channel: Không thể nào quên				











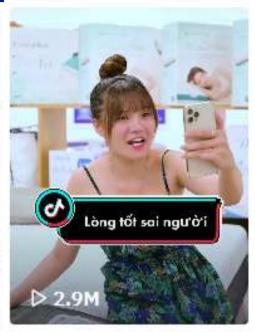






TikTok VuaNemofficial					
Phase 4					
15/10	16/10	17/10	18/10		
TikTok channel: Hiểu ý khách	TikTok channel: Lòng tốt sai người		TikTok channel: Đàn em chất lượng		
19/10	20/10		22/10		
TikTok channel: Giàu vì bạn, sang vì vợ	TikTok channel: Nhịn hơi bị lâu		TikTok channel: Tập lái máy bay		
23/10	24/10	25/10	26/10		
		TikTok channel Lái máy bay	TikTok channel Phốt căng cực		
27/10	28/10				
	TikTok channel Khách hàng tự ti				



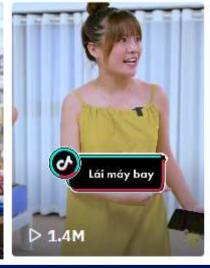
















TikTok VuaNemofficial					
Phase 5					
1/11	2/11	3/11	4/11		
		TikTok channel: Tình bạn tốt	TikTok channel: Nhân viên thật thà		
5/11	6/11	7/11	8/11		
TikTok channel: Có tật giật mình		TikTok channel: Vị khách cả lăm	TikTok channel: Thích Bad boy		
9/11	10/11	11/11	12/11		
TikTok channel: Phía sau sự thật	TikTok channel: Hãy yêu theo cách của bạn		TikTok channel: Nhân viên out trình		
13/11	14/11	15/11	16/11		
TikTok channel: Theo đuổi chị đi em		TikTok channel: Chồng trong mơ	TikTok channel: Khó tính vì đâu		
17/11	18/11	19/11	20/11		
TikTok channel: Cảm động lòng người		TikTok channel: Khi báo fake gặp báo giấy			
21/11	22/11	23/11	24/11		
	TikTok channel: Tai không nghe tim không đau	TikTok channel:Lõ lạc mất em	TikTok channel: Hay tưởng bở lắm		
25/11	26/11	27/11			
TikTok channel: Mê trai đầu thai mới hết	TikTok channel:Công khai người yêu	TikTok channel: Trộm văn minh nhân viên nhiệt tình			























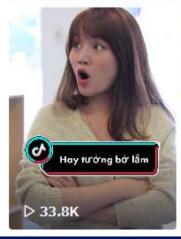
Công khai người yêu

**▷ 21.3K** 

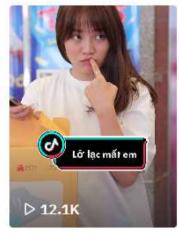








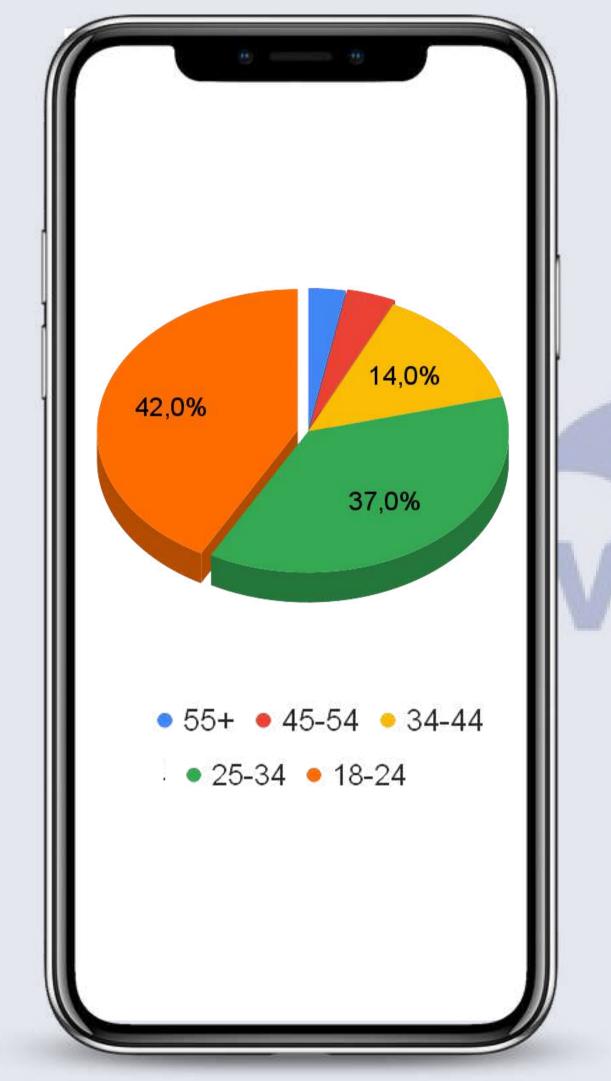






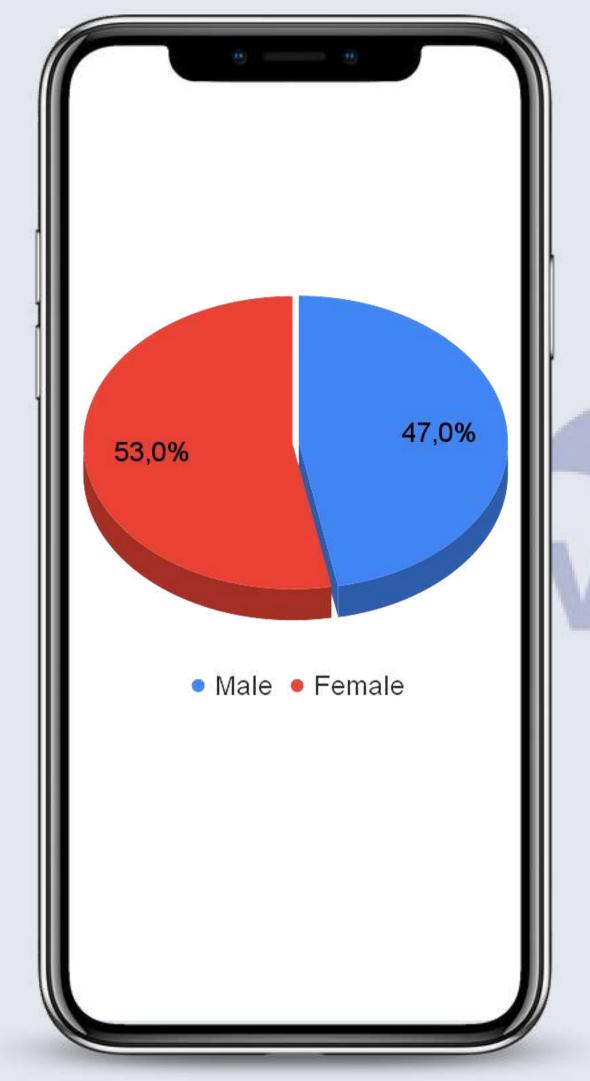
Content	KPI	Results	% Completed
Follow	21.000	43.000	205%
View	15.000.000	23.173.000	154%
Video Million Views	2	3	150%
Like	700.000	761.000	109%
Comment	4.000	4.914	123%
Share	1.000	1.286	128%
Save	10.000	11.419	114%
Profile Views	150.000	157.000	104%
Potential Customers	30%	51%	170%

KPI Total (1/9/2022 - 27/11/2022)



### **Channel Statistic**

The main viewing age of the Vuanemofficial channel is from 18 to 24 years old, but the channel also attracts viewers from 25 to 34 years old to follow the development of content.



## **Channel Statistic**

There is not a significant difference in the number of viewers from the two genders, Vuanemofficial offers content that is gender diverse and is displayed through a chart.



## **Channel Statistic**

The analysis table reveals that the videos on the channel are appropriate for many regions, particularly Ho Chi Minh City and Hanoi.

# **EVALUATION**Vua Nem's Feedback

#### Mr. N Manager:

"First of all, I would like to thank the team for the efforts that the whole team has made to complete the job well in the past. I personally see that although they are young, they are very enthusiastic and always try to learn. At first, although he was surprised and did not adapt to the progress of the work, after about 2 weeks, he found that they had caught up with the progress of the project quite quickly, the indicators achieved, and the results were quite good. It the end of the project, he and the communication team were quite satisfied with the results achieved. Although it's over, I also want to get feedback from your team to improve together."

#### Ms. Nguyet (staff at Vua Nem store):

"I find the filming very interesting and happy to support you in the filming. They're all quite funny and sometimes even reflect my work stories. In general, the channel's content is quite fun and entertaining to watch."



### Audience's Feedback

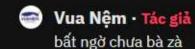


#### phượng huỳnh



cú trả thù ngoạn mục 🍪

9-8 Trả lời

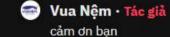


9-13 Trả lời



#### Nguyễn My

Có thể ra thêm nhiều video đc ko a! E mê quá hihi





#### hoàng lan

tui coi 3 ng này mắc cười quá

10-3 Trá lời



Vua Nêm · Tác giả



#### Linh cóc

mới mua cái này xong. 16t8

9-26 Trả lời



#### Vua Nêm - Tác giả

cảm ơn ban đã lự chọn Vua Nệm

9-28 Trá lời



#### Quyenxinhgaiiii

Anh xem mai ko chan

9-18 Trả lời



#### Linhkalmal

rất là hay,tính giải trí cao

9-10 Trả lời



Vua Nêm · Tác giả

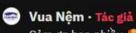


9-13 Trá lời



#### Đỗ Hoan577

đúng là không bỏ tập nào. giải trí cao phết. kkk 9-10 Trá lời



Cảm ơn ban nhiều 😂



Đã cố dặn lòng cái kết sẽ cảm lạnh mà không ngo lạnh đến vậy luôn 😂 đúng là QUÀ TẶNG MỘT Đ

000

10-16 Trá lời



#### Vua Nêm · Tác giả

Tấm lòng anh trai vẫn được ghi nhận 😜



#### 헌신 아 틴

bên mình diễn sâu quá 😝 hôm nay em mới thấ vua nệm đi qua Thanh Xuân Hà Nội 😅

9-20 Trả lời



#### Vua Nêm · Tác giả

da cảm ơn ban

9-28 Trá lời





#### Quyenxinhgaiiii

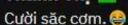
Hay lm em oi

Trá lời 9-18

### Audience's Feedback



#### Thanh Thị 🗾



11-1 Trả lời



### Hoàng Tuyết 98

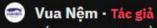
diễn hay ghê



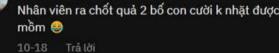
#### Chị Khểnh 💚

Vừa thấy ông này lượn chợ xanh 🥮

11-19 Trả lời



Bắt quả tang jang hồ đi chợ xanh hả bạn 😂



Tờ VAnh 🖤

10-27 Trả lời

Vua Nêm · Tác giả

Cảm ơn bạn

10-31 Trả lời

Wua Nệm ⋅ Tác giả

Khiếu Thanh (Tiêm nhà Dứa )

Cười k ngâm đc mồm. Chưa lần nào xem mà k





#### Lệ Miên 91

địa chỉ ở đâu mình đến mua đệm.



#### Pham Lua7378

nhân viên vua nêm nhìn cưng xỉu 🧁



tiểu phẩm nào của vua nệm cũng hay và buồn cười 



#### Hanh Nguyen

11-22 Trả tời

Hậu Hâm

😑 ông gc cách âm do đệm hơi bị kinh đấy 😂



hê lấu 🐉 🧏 🧏 xuất sắc a ơi 😝 😝

Trả lời 9-25

Lưu Đức sửa xe

Loại rẻ nhất bn a

10-24 Trá lời



ủa Trường Chinh ngay gần chỗ mình làm nè, mấy lần đi qua 🥮

# REFLECTION

# **Positive Points**

- The project achieved high ratings and positive feedback from Vua Nem and the audience.
- Exceeded the target within the deadline





- The production team has a good team spirit and high efficiency.
- Members learn a lot from experience and have more relationships at work that will help in the future.

## REFLECTION

# **Negative Points**

The first two weeks of the project's implementation were slow because the team could not keep up with the schedule, but after that, the progress became stable.





The schedule for posting videos on TikTok is not specifically agreed upon due to many inadequacies affected by other user channels.

Vua Nem' TikTok channel has not promoted sales on TikTok but only provided information about products and promotions.



# Recommendations



- (1) Retaining viewers with episodic videos
- (2) Attracting customers who need to learn about products
- (3) Development of the TikTok Shop section

# TEAM'S CONTRIBUTION TO THE PROJECT

- Create a TikTok Vuanemofficial script.
- Schedule filming
- Participate in the process of filming, editing, and posting products.
- Learn and understand the operating rules of TikTok and the Vuanemofficial Channel.
- Monitor channel growth metrics.
- Collect and track audience interactions and feedback.
- Take feedback and use it to improve the next product.
- Collaborate with the production team in all production processes for media products.







# **Lessons Learned**

- Tasks Scheduling
- Ideation And Script
- Video Recording Skills
- Video Editing Skills
- Communication And Teamwork Skills
- TikTok Skills
- Handling Situations Skills
- The Caretaking Skills







# **PRESENTATION**

Supervisor: Team member:



Nguyen Thi Hue Tran Nhat Huy Hoang Tung Lam Le Hong Hanh Luong Sy Hiep



