

#### **FPT UNIVERSITY**

A University Student Dropout Detector based on Academic Data A case study at FPT University

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- 1. Introduction
- 2. Literature review
- 3. Methodology
- 4. Experimental and result
- 5. Conclusion

#### 1.1 Definition

Student dropout is when students leave their university program before completing it without obtaining a degree.

Dropout can occur for various reasons, including financial constraints, academic difficulties, lack of motivation...

For universities, this issue can lead to revenue loss and reputational damage.

=> Detecting students who are at risk of leaving school prematurely at an early stage is crucial in mitigating the issue and directing appropriate interventions



1.2 Research problem

Class imbalance: number of dropout students is a minority
Multifactional: Many factors contribute to student dropout. Therefore, hard to determine a particular time that student dropout
Limited data availability: reduce availability to develop a predictive model

•Lack of public dataset: researcher unable to perform their work



1.3 Research question

- **Question 1**: How does academic performance influence student dropout?
- **Question 2**: If the defined attributes in structured data are not sufficient, are there any hidden features that can help distinguish the characteristics of dropout students?

1.4 Research objective

- Implement data cleaning
- Use suitable feature selection algorithm
- Using sampling techniques, modify the loss function





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#### 2. Literature review 1983: Dropout Prediction 2015: Probabilistic use cases: 2017: Deep Model for Dropout Discovering behavioral patterns for 2006: Mining student data using Prediction in MOOCs decision trees. predicting certications CNN+LSTM Decision NLP Analytic Trees Examination RNN Naive Ensemble CNN-Attention Bayes 2010: A combinational 2015: Temporal models for predicting 2003: Preventing student dropout in incremental ensemble of classifiers as student dropout in massive open online 2022: Power of Attention in MOOC distance learning using machine a technique for predicting students' courses learning techniques. performance in distance education Dropout Prediction

## 2. Literature review

- **Traditional supervised algorithm**: Compare between methods; Tree-based give promising result; Combine with Feature Selection to increase performance
- **Basic Deep Learning**: Because the traditional algorithm cannot learn hidden features, the Deep learning method can help find hints about relations between features and the latent space
- Sequence-based model: Since student data is constantly updated, we can consider this a time series problem
- Unsupervised algorithm: Clustering data to find relationship



## 2. Literature review

Method 1 - Machine Learning Approach



#### Method 2 - Deep Learning Approach





#### 3.1 Workflow





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#### 3.2 Model modeling

The model will use the demographic features combine with academic features, which was extracted from (k - 1) previous semesters to predict whether students drop out after (k - 1) semester.



• k is chosen semester for prediction.



#### 3.2 Model modeling



**Tabular Data:** Each student features will be represented by a row, and each column has a feature name that humans can understand.

**Graph Data:** Each student will be represented by a graph, where each node is a subject studied, Graph data is only used for the Graph classification model approach.



3.3 Data preparation

#### Data collection and storage:

- Our data is provided directly by the instructor, who helped describe the system for us to build data schema and crawler. After that, we send it back to you for crawler so that you can directly crawl as well as ensure the security of personal information and important data.
- The collected data was then stored in an MSSQL database.



3.3 Data preparation







**Cleaning**: Remove outlier student that doesn't contribute and may harm to dataset **Transforming** : create new represent similar features. Represent structure of data.

**Filtering**: Select information to use.



**Sampling:** sampling the dataset.

#### 3.3 Data preparation

#### **Data Cleaning**

#### Remove



#### Fix by re-fill mean value

| Student ID | Feature 1 | <br>Feature n |
|------------|-----------|---------------|
| MS1        | 0.8       |               |
| MS2        | 0.82      |               |
| MS3        | 0.8675    |               |
| MS4        | 0.85      |               |
| MS5        | 1         |               |

#### 3.3 Data preparation

#### **Data Transforming**

**Group GPA:** The list of features contains the GPA of each department and the total average grade of all subjects in the selected department.

$$s(d) = \frac{\sum_{1}^{N(d)} avg_{d,i} * credit_{d,i}}{\sum_{1}^{n(d)} credit_{d,i}}$$
$$s0(d) = \frac{\sum_{1}^{N(d)} avg_{d,i}}{N(d)}$$

Group Coefficient Component Grades (CCG): Group ACG composes the average of each type of component weight in the responding department Data transform.

$$coef(j) = \frac{\sum_{1}^{N(d)} coef(j)_{d,i} * credit_{d,i}}{\sum_{1}^{N(d)} credit_{d,i}}$$

Where:

- d: is the representative of the department.
- N(d): is the number of subjects in *d*<sup>th</sup> department
- $avg_i$ : the average grade of the subject  $i^{th}$
- credit<sub>i</sub>: the credit of subject i<sup>th</sup>

Group Average Component Grades (ACG): Group ACG composes the average of each type of component grade in the responding department.

$$avg(j) = \frac{\sum_{1}^{N(d)} score(j)_{d,i} * coef(j)_{d,i} * credit_{d,i}}{\sum_{1}^{N(d)} credit_{d,i}}$$

**Group Ratio:** Student learning grade rank by the following rule: 9.0–10.0 (A+), 8.0–9.0 (A), 7.0–8.0 (B+), 6.0–7.0 (B), 5.0–6.0 (C+), 4.0–5.0 (C), 3.0–4.0 (D), <3 (F). The group ratio is the list of each rank ratio.

$$ratio(r) = \frac{rank(r)_d}{\sum_{1}^{r} rank(r)_d}$$

- $score(j)_{d,i}$ : the j<sup>th</sup> component grade for subject i<sup>th</sup> in department  $d^{th}$
- coef(j)<sub>d,i</sub>: the j<sup>th</sup> component weight for subject i<sup>th</sup> in department d<sup>th</sup>
- rank(r): the number of grades that have rank r in the department  $d^{th}$





3.3 Data preparation



Two subjects in the same department has connected edge

#### 3.3 Data preparation

#### **Data Filtering**

- Select Semester 1 for prediction
- Separate into 2 main dataset:
  - English preparation dataset of all Student.
  - IT Student dataset from K13 only.



Number of Dropout Students



#### 3.3 Data preparation

#### **Data Sampling**





#### 3.3 Data preparation

#### **Data Sampling**

#### **SMOTE**

Repeat again from step 1 with other minority samples until reach designed sample size.



Identify k-nearest neighbors surrounding a minority sample

STEP 1



Synthesize new minority samples (marked in red) between the selected minority sample and its k-nearest neighbors

#### STEP 2



#### 3.3 Data preparation

#### **Data Sampling**

#### SMOTEENN = SMOTE + ENN

In Each iteration of SMOTE, Edited Nearest Neighbor will start after the minority data was synthetized in order to remove the new minority which was much differ from samples





3.3 Data preparation

**Data Sampling** 





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#### 3.4 Predictive model

Cross Entropy loss  $CE(p_t) = -\log(p_t)$ , where  $p_t = \begin{cases} p & if \ y = 1 \\ 1 - p \ otherwise \end{cases}$   $y = \{\pm 1\}$  specifies the ground-truth class  $p \in [0,1]$ : model's estimated probability for class y=1

Focal loss

$$FL(p_t) = -\alpha_t (1 - p_t)^{\gamma} \log(p_t)$$

, where

 $\gamma$  help focus on hard sample

 $\alpha_t$  help to balance the loss according to the number of samples



3.5 Data description

**Dataset schema** 



#### 3.5 Data description

#### Student 1



#### Student 2



#### 3.5 Data description

| English prepa<br>Course | English preparation<br>Course |          | Computing<br>Fundamental<br>CSI, CEA, OSG, CSD, |                  | Soft Skill    |                  |
|-------------------------|-------------------------------|----------|---|------------------|---------------|------------------|
| LUK1, LUK2,, TRS6       |                               | с        |   |                  | SSL, MLN, HCM |                  |
|                         | Mathema                       | tics     |   | Physical Traini  | ng            |                  |
| /                       | MAE, MAS, M                   | MAD, MAI |   | vov, cov         |               |                  |
| Subject_Code            | Department                    | credit   | isActive  | MinAvgMarkToPass | Prequisite    | Replaced_subject |
| MA\$201                 | Mathematics                   | 3        | True  | 5                | MAE101 MAC101 | MA\$202          |



### 4.1 Experimental Design





#### 4.1 Experimental Design

#### Config model

| Hyperparameter  | Values   | Hyperparameter  | Values   | Hyperparameter  | Values  |
|---|--|---|--|---|---|
| # layers Conv<br>Size of FC<br>Size of Conv<br>Activation function<br>Optimizer<br>Batch<br>Dropout | 2<br>32<br>128<br>ReLU, Sigmoid<br>Adam<br>32<br>0.8<br>1e-2 | n_steps<br>n_a, n_d<br>n_independent<br>n_shared<br>Optimizer<br>Batch<br>VBS | 3<br>8<br>2<br>2<br>Adam<br>256<br>128<br>1e-2 | # layers GCN<br>Size of FC<br>Activation function<br>Optimizer<br>Batch<br>Dropout<br>Learning rate | 2<br>16<br>Sigmoid<br>Adam<br>32<br>0.7<br>1e-2 |
| Learning rate   | 1e-2   | Learning rate   | 1e-2   |   |   |

CNN

TabNet

GCN



4.2 Experimental Data

| Tabular<br>format                 | # Students |             |         | # Footuroo   |  |
|-----------------------------------|------------|-------------|---------|--|--|
|                                   | Total      | Non-dropout | Dropout | # reatures   |  |
| IT dataset                        | 7836       | 7458        | 378     | <b>266 features</b> : 5 demographic features, 29 performance features x 9 Departments        |  |
| English<br>preparation<br>dataset | 21429      | 20443       | 986     | <b>34 features</b> : 5 demographic features and 29 features of English Preparation Subjects. |  |



4.2 Experimental Data

| Graph      | # Students |             |         | #footuroo  |  |
|------------|------------|-------------|---------|--|--|
| format     | Total      | Non-dropout | Dropout | # leatures   |  |
| IT dataset | 7836       | 7458        | 378     | <ul> <li>29 features each node</li> <li># nodes depend on the subject student<br/>have learnt</li> <li>Nodes that share the same department<br/>have adjacent edges</li> </ul> |  |



#### 4.3 Evaluation metric

Because of the dataset imbalance makes those metrics biased toward non-dropout class results. Therefore, we use the macro average for evaluation since the metric is the means of each class evaluation individually:

$$PrecisionMacroAvg = \frac{(Prec_1 + Prec_2 + \dots + Prec_n)}{n}$$

$$RecallMacroAvg = \frac{(Recall_1 + Recall_2 + \dots + Recall_n)}{n}$$



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#### 4.4 Result

4.4.1 English preparation experience





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|                | Accuracy | Precision- | Recall- | <b>F1-</b> |
|----------------|----------|------------|---------|------------|
|                |          | macro      | macro   | macro      |
| LR             | 0.74     | 0.54       | 0.68    | 0.52       |
| SVC            | 0.76     | 0.54       | 0.67    | 0.52       |
| LGBM           | 0.94     | 0.68       | 0.64    | 0.66       |
| LGBM + Pearson | 0.95     | 0.74       | 0.60    | 0.64       |
| LGBM + Chi2    | 0.90     | 0.59       | 0.65    | 0.61       |
| CNN            | 0.82     | 0.56       | 0.70    | 0.56       |
| TabNet         | 0.73     | 0.56       | 0.72    | 0.52       |
| CNN + Focal    | 0.956    | 0.81       | 0.57    | 0.61       |
| Tabnet + Focal | 0.953    | 0.75       | 0.60    | 0.64       |

#### 4.4 Result

4.4.2 Information technology experience



|                | Accuracy | Precision- | Recall- | <b>F1-</b> |
|----------------|----------|------------|---------|------------|
|                |          | macro      | macro   | macro      |
| LR             | 0.78     | 0.55       | 0.69    | 0.54       |
| SVC            | 0.81     | 0.55       | 0.69    | 0.56       |
| LGBM           | 0.91     | 0.62       | 0.71    | 0.65       |
| LGBM+Pearson   | 0.90     | 0.62       | 0.73    | 0.65       |
| LR + Pearson   | 0.70     | 0.52       | 0.74    | 0.56       |
| LGBM + Chi2    | 0.90     | 0.61       | 0.70    | 0.63       |
| CNN            | 0.858    | 0.58       | 0.71    | 0.60       |
| TabNet         | 0.73     | 0.55       | 0.75    | 0.53       |
| GCN            | 0.864    | 0.60       | 0.75    | 0.62       |
| CNN + Focal    | 0.95     | 0.47       | 0.5     | 0.48       |
| TabNet + Focal | 0.94     | 0.72       | 0.58    | 0.61       |
| GCN + Focal    | 0.95     | 0.47       | 0.5     | 0.48       |

- We have **transformed** the raw database into features for the ML/DL
- **Partitioned** the dropout problem into 2 phases: English preparation, Main course phase
- Proposed methods achieves 72% and 75% recall macro in the English preparation and IT firstsemester datasets (better than other methods in our study)
- ⇒ The proposed method has created hidden features to help separate the characteristics of dropout students (RQ2)

#### Limitation

- Dataset imbalance (dropout students only take up 5% of the total dataset)
- Missing data (because of the change in curriculum over semesters)
- $\Rightarrow$  Generate a dataset for a few missing features
- Choosing when to suggest the prediction is also a challenging problem for us to solve



In addition, from our result, students' performance does not significantly influence dropout status by visualizing the dataset in t-SNE space, features of students' performance in each class are mixed. (RQ1)



With feature ranking measurement, attendance failed status has a **significant relationship** with dropout status. But we cannot use attendance-related features due to the lack of a dataset in attendance features.



The thesis contribution is:

- Analysis of students' performance and determine factors influencing Dropout.
- Investigate the influence of grade categorical and subject department in dropout prediction problems.
- Construct students' performance dataset based on subject department and grade detail.
- Analyze the efficiency of machine learning algorithms, convolution, graph neural networks, and tabular learning in academic dropout prediction problems.

#### Future work:

The binary state of dropout status also obstructs our studies because there are too few dropouts and the probability of those remaining student's dropouts in the following semesters. A solution for this problem is constructing a dropout rate representing the student's dropout probability.



## Thank you

